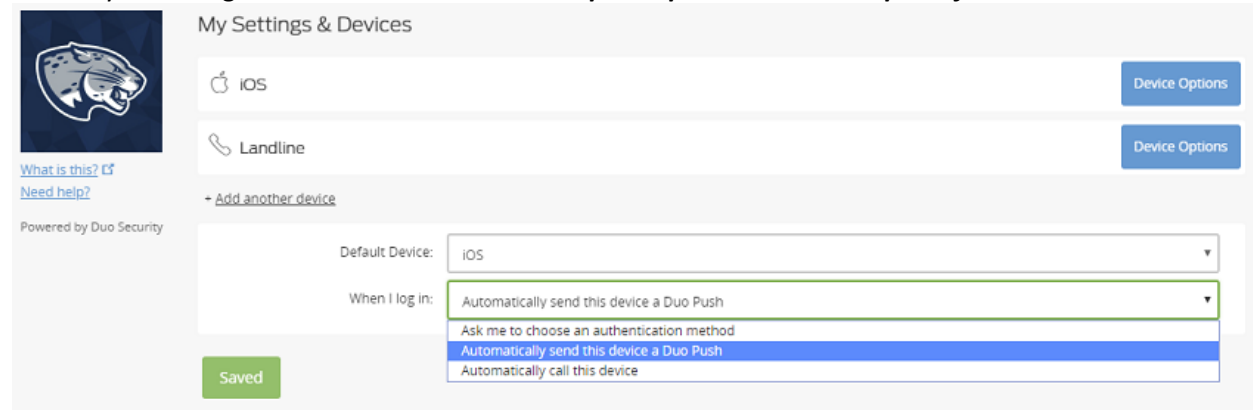


Connecting to the Augusta University VPN Portal Mac OSX with Safari

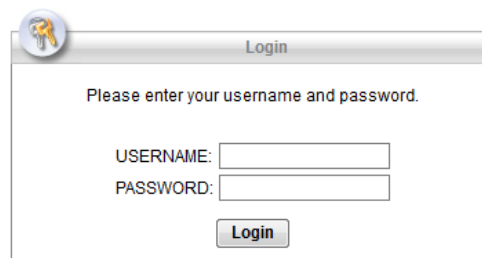
Augusta University requires that anyone with a VPN account use Multifactor Authentication (MFA). MFA is a two-step authorization process which requires that the user not only login with their credentials but they also reply to a verification message sent to their registered cell phone.¹

¹Three methods of verification are call, text, or push message to the DUO App installed on the phone

Step 1 – Verify that the Default Device contact method has been set for your Duo account. Log into <https://duo.augusta.edu> After you authenticate and get to the My Settings & Devices window, look for the Default Device section, click the drop down arrow next to the 'When I log in:' field and choose 'Automatically send this device a Duo Push' if you downloaded the Duo app. Then click the Save button to save your changes. **NOTE: choose the call or push option is the best option for VPN access**

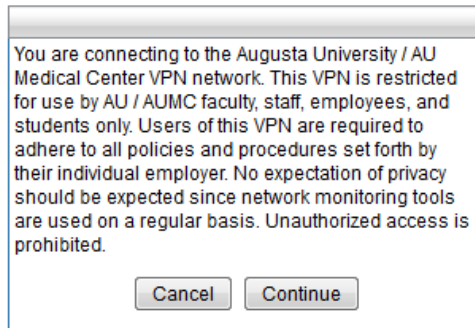


Step 2 - Open Safari and browse to <https://vpn.augusta.edu> at the login screen, please enter your Augusta University credentials. If you are not sure what your username and password are, please call the Augusta University helpdesk at 706-721-7500.



Step 3 – Reply to the DUO confirmation message (call/app push) sent to your registered DUO device to complete your login.

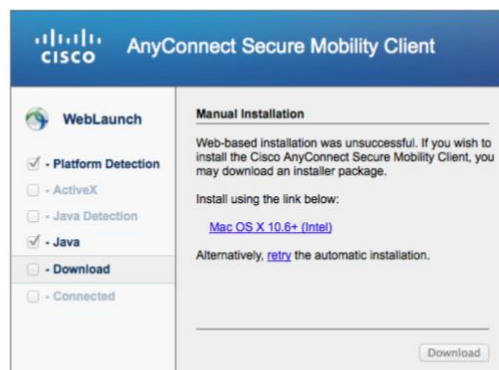
Step 4 – Read and accept the Terms of Conditions



Step 5 - If you have Java downloaded and enabled the client will begin to automatically install. If this occurs, you can skip to Step 11.



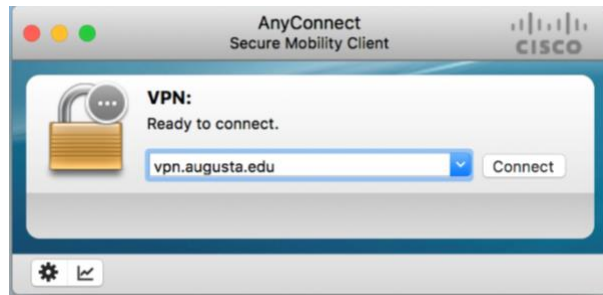
Step 6 - If you are not running Java, you will need to choose the manual installation.



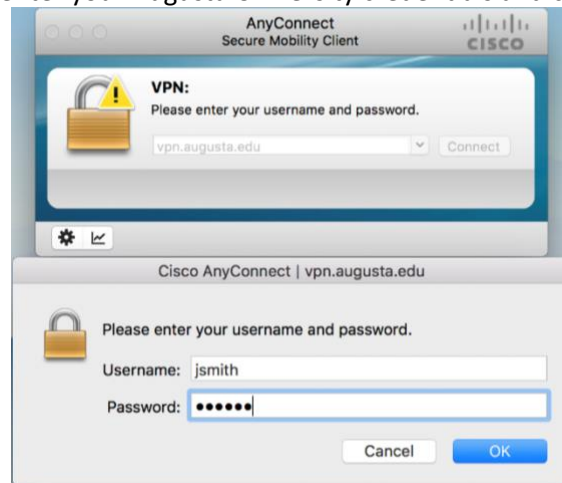
Step 7 - The file will download and you'll need to manually install it just as any other application. Please accept all of the defaults.

Step 8 - Once the installation is complete, please "find" the **Cisco AnyConnect Secure Mobility Client** and launch it.

Step 9 – In the **Cisco AnyConnect Secure Mobility Client** window enter the address of **vpn.augusta.edu** and click **Connect**.



Step 10 – When prompted, enter your Augusta University credentials and click **OK**



Step 11 – Your registered DUO device will receive a confirmation message. Reply to the message and the VPN connection will be established.