

With your My Account on www.uhcsr.com you have quick, easy and secure access to your health insurance information. 24 hours a day, seven days a week. Once you've created your My Account, just log in with your user name and password at MyAccount.uhcsr.com and access your account online, at your own convenience.

- 1 Check claim status and EOBs
- 2 View or print your ID card
- 3 View your benefits and coverage details
- 4 Review Action Center alerts and your messages

The screenshot shows the 'My Account' dashboard with a navigation bar at the top containing: HOME, MY COVERAGE, MY CLAIMS, MY BENEFITS, CARE OPTIONS, MESSAGES, ACTION CENTER, and NEED ASSISTANCE?. Below the navigation bar, the 'My Account' title is followed by a notification area showing '4' in a blue circle, a yellow warning triangle icon, and '3 Actions Pending in Action Center'. The main content area is divided into several sections:

- My Claims/Balances:** Includes 'Pending Claims' (Summary of claims pending and in progress), 'Completed Claims' (Summary of finalized claims), and 'Member Balances' (Deductible and Out-of-Pocket Balances). Callout 1 points to the 'Pending Claims' section.
- My Benefits:** Includes 'Medical', 'Dental', and 'Additional Benefits' (represented by three stars).
- Care Options:** Includes 'Not Sure Where To Go?' (Know your care options and cost), 'Find Provider & Cost Estimator' (Locate a Healthcare Provider), 'Student Health Center' (Your school's Student Health Center), 'Telehealth Medical' (24/7 doctor access), 'Telehealth Behavioral' (Online counseling services), and 'Pharmacy Locator' (Find a pharmacy nearby). An 'Explore More' button is at the bottom.
- ID Card:** 'Print, View, or Request ID card'. Callout 2 points to this section.
- Coverage Information:** 'View coverage details'. Callout 3 points to this section.
- Enroll Dependent:** 'Enroll dependents on your plan'.
- Need Assistance?:** 'How may we help you?'.
- PRA:** 'Appoint Personal Representative'.

UnitedHealthcare StudentResources does not discriminate on the basis of race, color, national origin, sex, age, or disability in health programs and activities.

- ATTENTION: Language assistance services, free of charge, are available to you. Please call 1-866-260-2723.
- ATENCIÓN: Si habla español (Spanish), hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al 1-866-260-2723.
- 請注意：如果您說中文 (Chinese), 我們免費為您提供語言協助服務。請致電：1-866-260-2723.