People Skills for the First-Time Manager

Course Description

As a manager, in order to be effective, it is critical one has the people skills to manage. Communicating with staff is a major part of what we do. This course is for managers who find themselves confronted with a wide-range of questions and need practical knowledge and insights to perform successfully in their new management position.

Target Audience

This course is intended for all department chairs, managers, and supervisors.

Course Objectives

- Discuss common management realities
- Discuss managing your team: the good, the bad, and the other
- Identify some management no-no's

Course Information	
Time/Duration	2.5 hours
Cost	No cost
Schedule/Contact	Humanresources Training@augusta.edu
To Enroll in Session:	https://train.augusta.edu

^{*}To request a special session for your team on this topic, please submit a Service Request at <u>Wufoo.</u>

