



**Welcome to
New Hire
Orientation!**



AUGUSTA UNIVERSITY

Our Mission, Vision and Values & How Human Resources (HR) Serves You



*Susan A. Norton, MS, SPHR
Vice President, Human Resources and
Chief Human Resources Officer*

Executive Leadership



Gretchen B. Caughman, PhD

EVP, Academic Affairs and Provost



Yvonne Turner

EVP, CBO, Augusta University
AU Health

Russell Keen, MEd

EVP, External Relations
Chief of Staff to the President



David C Hess, MD

EVP, Medical Affairs and Integration
Dean, Medical College of Georgia

Michael Shaffer, BA

EVP, Strategic Partnerships
and Economic Development



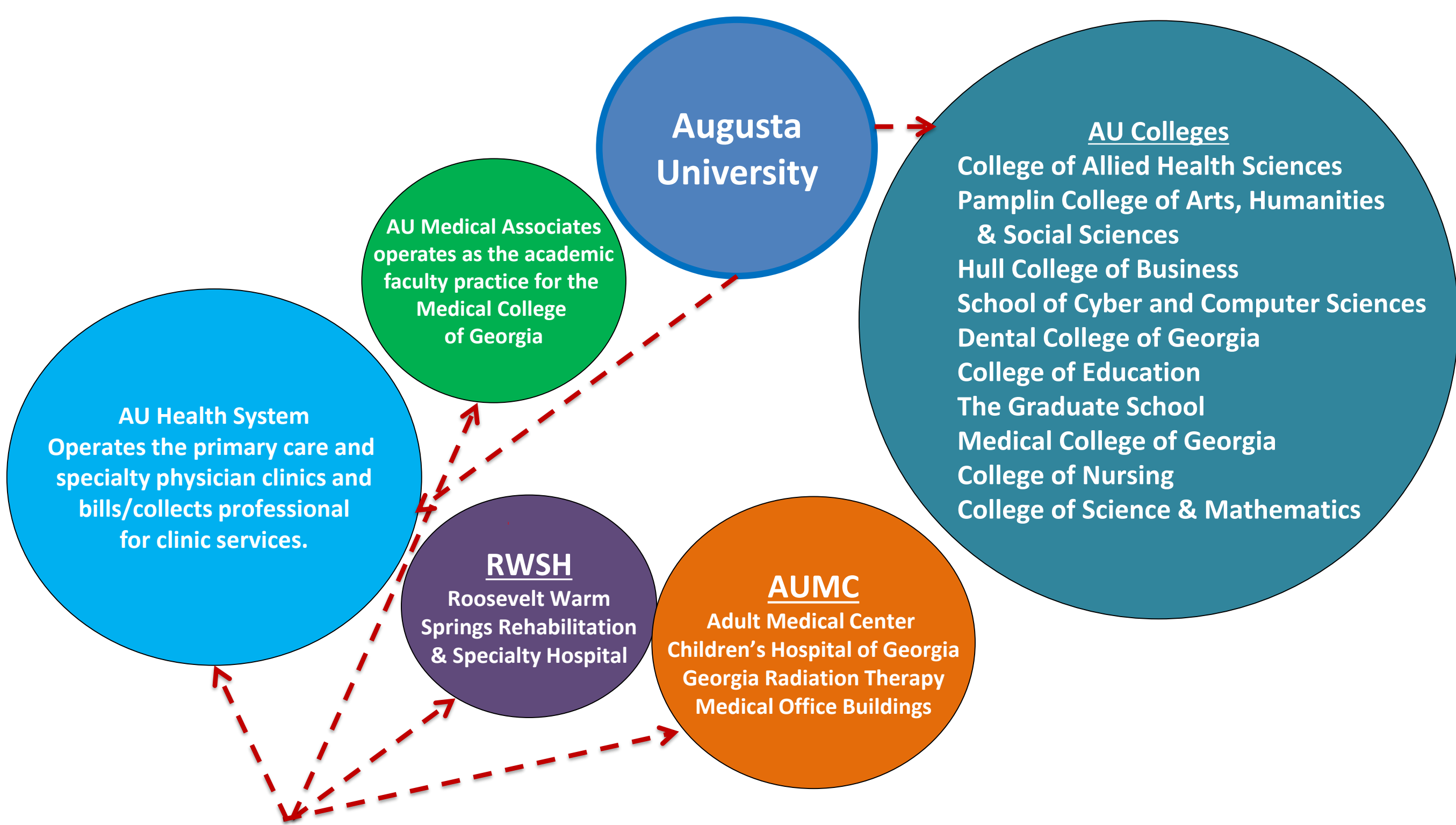
Charles G. Howell, MD

Interim CEO, AU Medical Associates



Karla K. Leeper, PhD

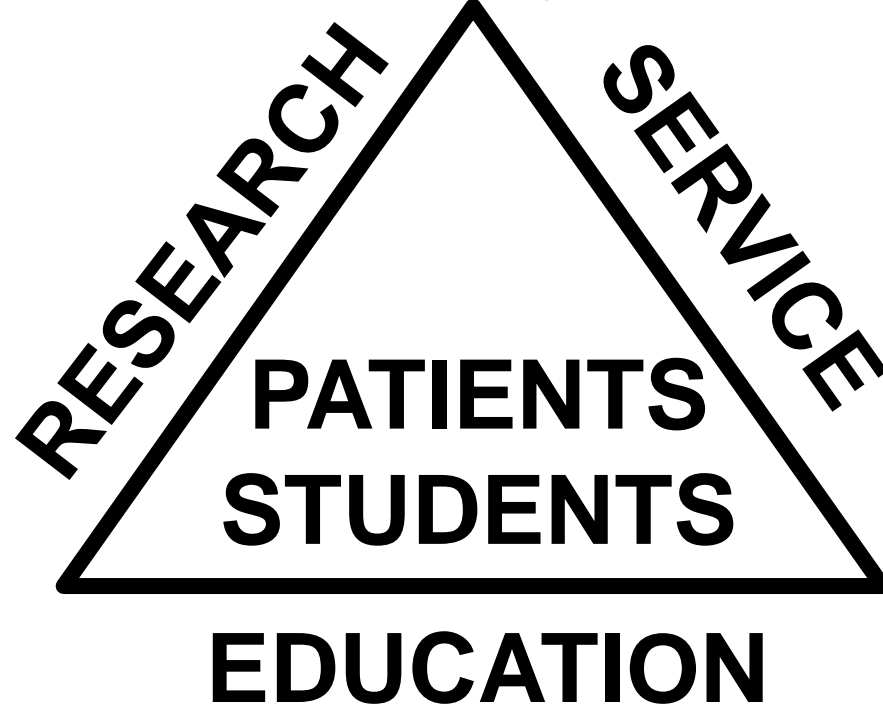
EVP, Operations



****East Central Regional Hospital, Georgia War Veteran's Nursing Home, Georgia Correctional Healthcare and the Department of Juvenile Justice are associated State of Georgia entities.**

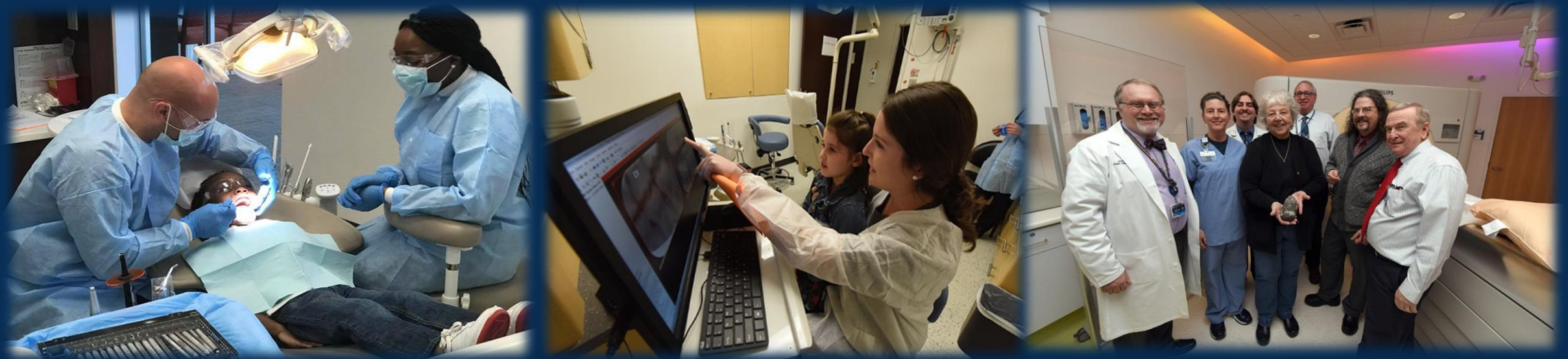
**University System of Georgia
Board of Regents, Chancellor**

**Brooks Keel
President, AU
CEO, AUHS**



Mission

Our mission is to provide leadership and excellence in teaching, discovery, clinical care, and service as a student-centered comprehensive research university and academic health center with a wide range of programs from learning assistance through postdoctoral studies.



Vision

Our vision is to be a top-tier university that is a destination of choice for education, health care, discovery, creativity, and innovation.



What Human Resources Does

- Provides advice and counsel on human resource matters
- Plans, develops & implements programs to promote a positive, productive and ethical workforce
- Encourages strong and transparent communications to foster openness and trust
- Supports strategies to:
 - Increase diversity
 - Build consensus and collaborative relationships
 - Promote employee engagement and improve morale
 - Retain talent and foster career advancement opportunities

Human Resources Office Locations

Pope Avenue	Annex 1
AUHS Benefits	AU Benefits
Compensation & Performance Management	Learning, Leadership & Development
AUHS Employee Relations	AU Employee Relations
Talent Acquisition & Management	HRIS & Reporting
AUHS Records	AU Records
Employee Health & Wellness	

Your Role



- Find out what is expected
- Get involved
- Get to know Augusta University



- Communicate (it's a two-way street)

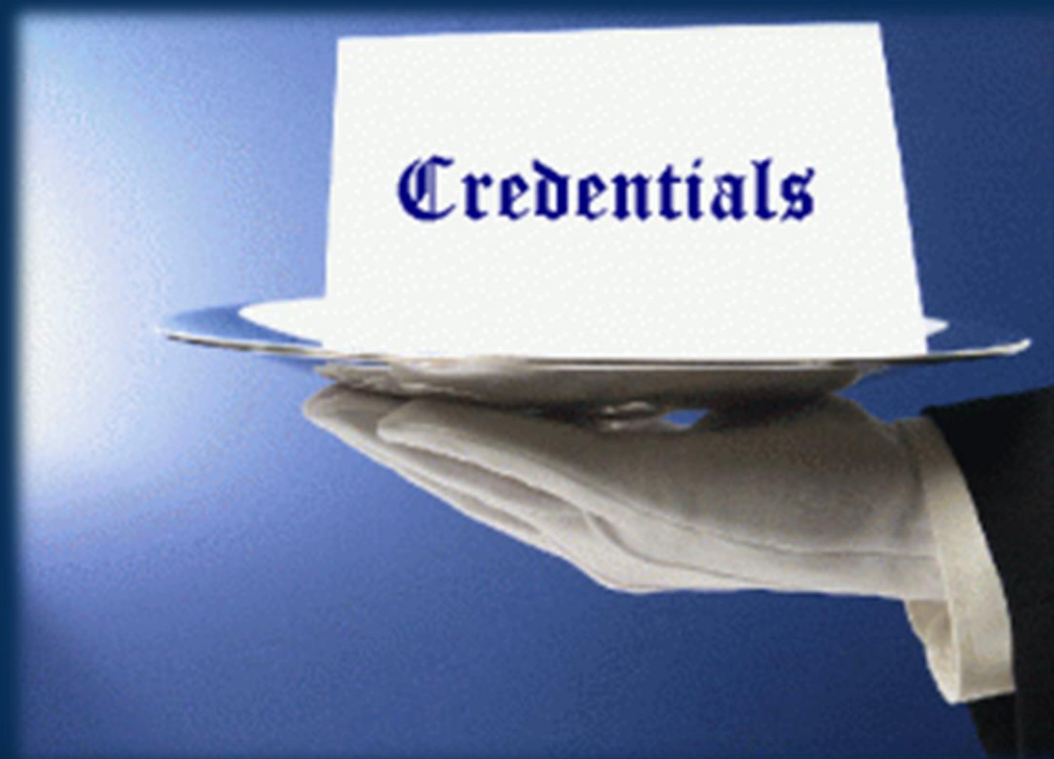
Your Conversation with Your Manager

- Start this week
- Key tasks
- Review goals
- Confirm dress code
 - AU Health System employees are required to wear standardized uniforms and scrubs. *Please consult with your supervisor for more information. Uniforms can be purchased in the Health Sciences JagStore.*
- Confirm work schedule
- First week, second week – what to expect
- Inclement weather- essential personnel



Licenses, Certifications and Credentials

- Must not lapse or expire
- Remain in active status
- Provide primary source documentation to manager and Human Resources prior to expiration date



Employee Advisory Council

Serves in an advisory capacity as a representative of employees to leadership and staff on matters and policies that impact classified employees.

- Facilitate and maintain an open line of communication.
- Advocate concerns by acting as a liaison to resolution.
- Promote and encourage professional growth.
- Plan and coordinate activities to build community.
- Boost morale and increase employee satisfaction.
- Review policies, programs, and procedures consistent with changing demands.

We Believe in a Respectful Work Environment

Affirmative action/equal opportunity/equal access
employer **prohibits discrimination** on the basis of:

- age
- disability
- gender
- national origin
- race
- religion
- sexual orientation
- veteran status

Zero Tolerance Policy:

- unprofessionalism
- harassment
 - *including sexual harassment*
- disrespectful behaviors

Engagement in activity will result in disciplinary action up to and including discharge.



Spread
the word
about news
and events

Communications

Graphic design, videography, photography



Creative Services

Advertising the Augusta University brand



Marketing

Training, tools and support



Design

Web

Flyer Templates

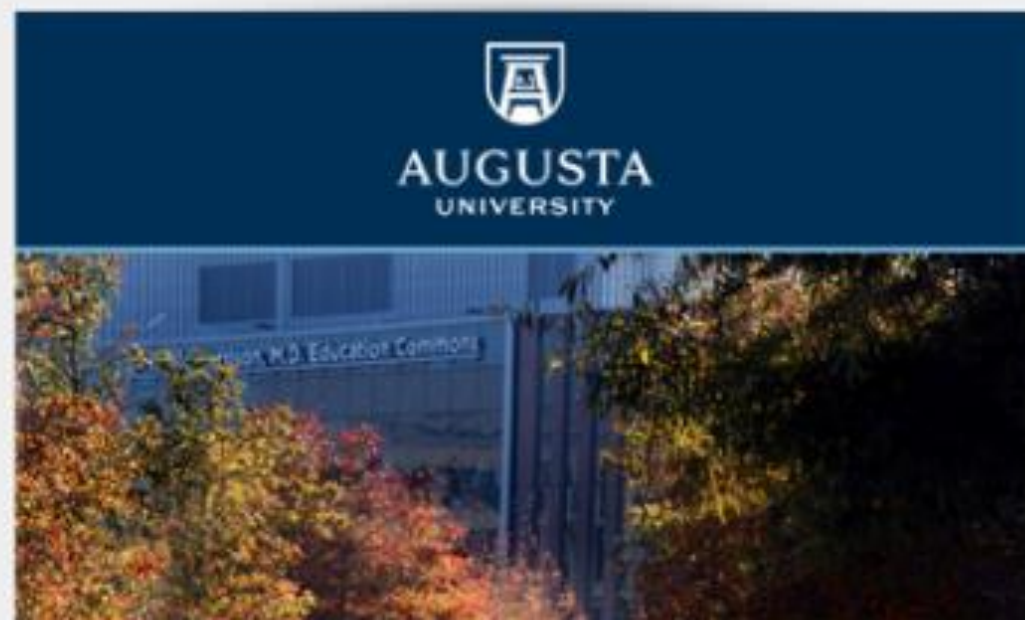
FLYER TEMPLATES

Academic Flyer Word Templates



Electronic Letterhead

ELECTRONIC LETTERHEAD



Editable Title
[DATE:F], Y]

Editable Title





DCM


[HOME](#) [HOW CAN WE HELP YOU?](#) [RESOURCES](#) [SERVICES](#) [ABOUT DCM](#)

DIVISION OF COMMUNICATIONS & MARKETING

Work Request

Our process for creating awesome projects

The DCM work request form gathers important details about your project so we can begin to create a solid product for you. And like any good plan, accurate details and specific goals make for a better final product. The more details and goals that you are able to share with us at the beginning of a project, the stronger your final piece will turn out to be. So please be prepared to discuss key aspects of your request at the time you submit your form. [Let's get started.](#)

 Email

To get started, enter your augusta.edu email address.

<https://www.augusta.edu/dcm/request/>

RESOURCES

BRAND.AUGUSTA.EDU

AUGUSTA.EDU/DCM/REQUEST

706-721-7406

MARKETING@AUGUSTA.EDU



Service Excellence,
Patient- and Family-Centered Care &
You



Exceptional Standard of Service

- Service Excellence
- Patient- and Family- Centered Care



Service Excellence



- Who Do You Serve?
- Respectful
- Accessible
- Informed
- Supportive
- Responsive

Consistency

Across the Enterprise

Every Person...Every Time

Five AIDET Fundamentals of Patient Communication

5



Acknowledge

- Make Eye Contact
- Smile
- 10/5 rule
- Address person by name
- Make them feel important



Introduce

- Warm Welcome
- Name
- Title and department
- What role will you play
- Be personable
- Ask Questions



Introduce – Manage Up

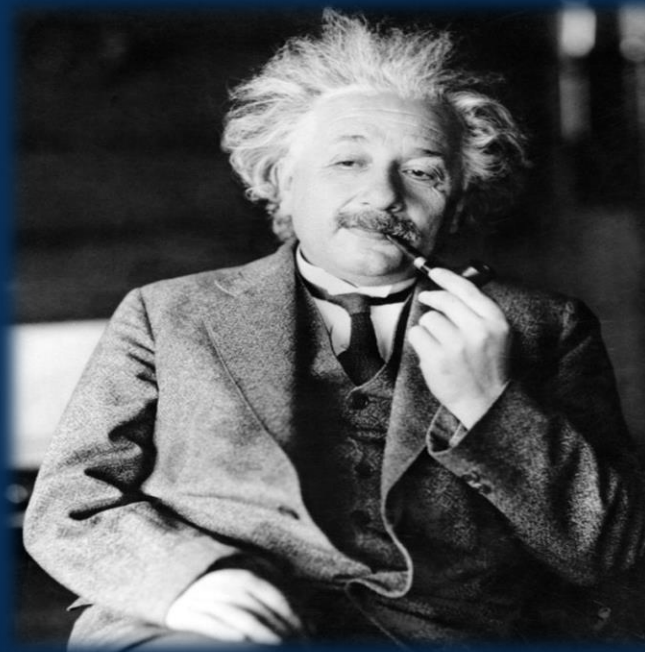
As a professional, you know so much about your patient/student:

- Their name
- Title
- Credentials
- How long at the institution, etc.



Explain

- Explain in ways that it can be understood
- Explain who will be involved in process
- Explain possible side effects or additional information for the future
- Offer answers to any questions



*"If you can't explain it simply,
you don't understand it well enough."*

Albert Einstein

Thank You

- Thank you for trusting Augusta University.
- Any other assistance needed?
- Follow up.
- Share your appreciation for the privilege of serving your customer(s).
- Thank the customer for choosing Augusta University for their needs (Academic, Medical or Employment).

“Thank you for entrusting us with the care of your mother. We really enjoyed taking care of her”.

“It has been a pleasure taking care of you”.
“Please let me know if you have any further questions”.

“Thank you for allowing me to care for you. Is there anything else I can do for you? I have the time.”

Service Excellence

Tyler Gray
tygray@augusta.edu
706-721-8175

Contact Us...

Learning, Leadership, and Development

<https://www.augusta.edu/hr/leadership-development/>

Workforce Learn Online

<http://www.train.augusta.edu>

Engaging an **Enterprise** in the Patient- and Family-Centered Care Philosophy



Patient- and Family-Centered Care

Institute for Family-Centered Care

Patient- and family-centered care is an approach to the planning, delivery, and evaluation of health care that is grounded in mutually beneficial partnerships among health care providers, patients, and families. It redefines the relationships in health care.

Principles of Patient- and Family-Centered Care

4



Partner With Patients, Families and Students...

...at the Institutional Level

...at the Program Level

...at the Care Level



Consumer Assessment of Healthcare Providers & Systems (CAHPS)



Why CAHPS?

- Measures our patients' perception of the consistency with which we met their needs/expectations
- Enhance public accountability and transparency
- It identifies areas of care that are important to patients and families
- Provides important information on how to improve our processes

CAHPS Family of Surveys



- Medical Center = (HCAHPS)
- Ambulatory Clinics = (CG-CAHPS)
- Children's Hospital = (P-CAHPS)
- Emergency Department = (ED-CAHPS)
- Outpatient Surgery = (OAS-CAHPS)

- **Standardize administration**

- **Age**

- **Insurance**

- **Domains**

- **Categories**

- **Inpatient**

- **Exclude**

- Nursing Communication
- Doctor Communication
- Responsiveness of Hospital Staff
- Pain Management
- Medicines
- Discharge
- Cleanliness/Quietness of Area Around Room
- Overall Rating of Hospital/Willingness to Recommend

CAHPS Hospital Survey

Please answer the questions in this survey about this stay at the hospital named on the cover. Do not include any other hospital stay in your answers.

YOUR CARE FROM NURSES

1. During this hospital stay, how often did nurses treat you with courtesy and respect?
 Never
 Sometimes
 Usually
 Always
2. During this hospital stay, how often did nurses listen carefully to you?
 Never
 Sometimes
 Usually
 Always
3. During this hospital stay, how often did nurses explain things in a way you could understand?
 Never
 Sometimes
 Usually
 Always
4. During this hospital stay, after you pressed the call button, how often did you get help as soon as you wanted it?
 Never
 Sometimes
 Usually
 Always
 I never pressed the call button

YOUR CARE FROM DOCTORS

5. During this hospital stay, how often did doctors treat you with courtesy and respect?
 Never
 Sometimes
 Usually
 Always
6. During this hospital stay, how often did doctors listen carefully to you?
 Never
 Sometimes
 Usually
 Always

7. During this hospital stay, how often did doctors explain things in a way you could understand?
 Never
 Sometimes
 Usually
 Always

THE HOSPITAL ENVIRONMENT

8. During this hospital stay, how often were your room and bathroom kept clean?
 Never
 Sometimes
 Usually
 Always
9. During this hospital stay, how often was the area around your room quiet at night?
 Never
 Sometimes
 Usually
 Always

YOUR EXPERIENCES IN THIS HOSPITAL

10. During this hospital stay, did you need help from nurses or other hospital staff in getting to the bathroom or in using a bedpan?
 Yes
 No -> If No, Go to Question 12
11. How often did you get help in getting to the bathroom or in using a bedpan as soon as you wanted?
 Never
 Sometimes
 Usually
 Always
12. During this hospital stay, did you need medicine for pain?
 Yes
 No -> If No, Go to Question 15
13. During this hospital stay, how often was your pain well controlled?
 Never
 Sometimes
 Usually
 Always



What's at Risk?

- Initial financial impact:
 - Risk losing 1% of Medicare revenue (FY2013); Increasing by 0.25% per year until 2% in 2017– **Right now 2.0%**



Contact Information:

**Division of Patient- and Family-
Centered Care**

pfcc@augusta.edu

706-721-PFCC (7322)

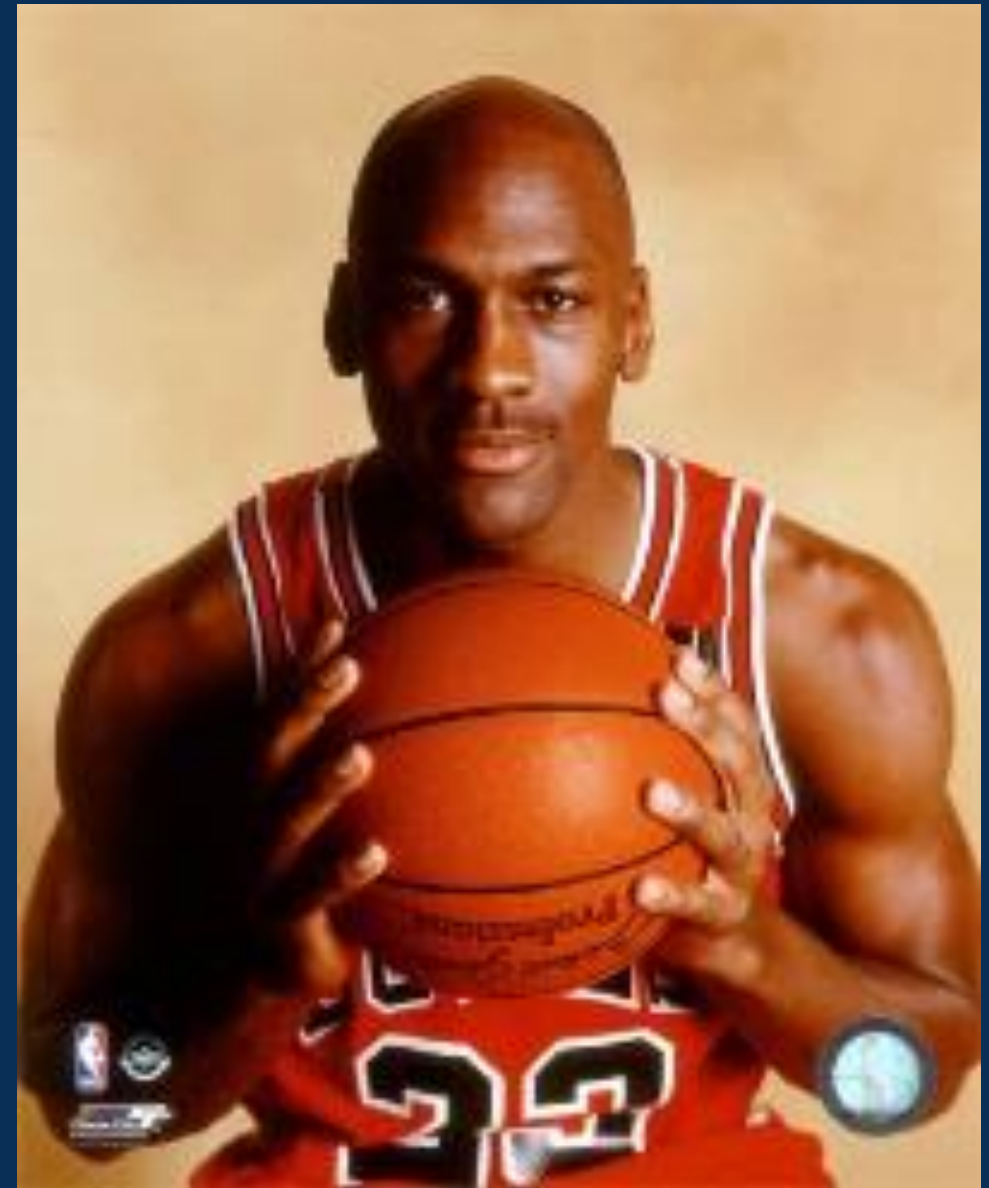
The Purpose of Today's Diversity Training



- ✓ Identify Your Own Cultural Values, Attitudes and Beliefs
- ✓ Identify Areas That Have A Need for Improvement in Your Beliefs
- ✓ Identify Areas of Privilege and How They May Be Used To Benefit Others.
- ✓ Begin to think of ways you can help provide an inclusive and welcoming environment at Augusta University.

Describe a Great Basketball Player

- What's the player's Gender?
- What's The Player's Race?
- What's The Player's Height?
- What's the Player's Build?



Describe a Great Ballerina

- What's the Ballerina's Gender?
- What's The Ballerina's Race?
- What's The Ballerina's Height?
- What's the Ballerina's Build?



first African American Female Principal Dancer
with the prestigious American Ballet Theatre



Webster.com Defines Stereotyping

“a standardized mental picture that is held in common by members of a group and that represents an oversimplified opinion, prejudiced attitude, or uncritical judgement”

What is Privilege?

Unearned access to social power
based on membership in a
dominant social group

Privilege

Becoming aware of privilege should not be viewed as a burden or source of guilt, but rather, an opportunity to learn and be responsible so that we may work toward a more just and inclusive world.

Information Security

New Employee Orientation

Shakeel Khan, Mgr. IT Security Risk & Compliance
Information Technology Services (ITS)
Annex I (HS), Room 3232
706.721.9991
shkhan@augusta.edu



Remember

Information Security

Augusta University Employees

- Role Based Access
- Risk Assessments
- System Monitoring
- Security Awareness

- Follow Hardware / Software Standards
- Acceptable use of information technology policy compliance.
- Patient Confidentiality
- Password Protection

Internet Usage

Acceptable Use-

- ✓ Communicating via email for purposes relevant to the mission of AU/MC.
- ✓ Researching issues relevant to the AU/MC mission.
- ✓ Participating in forums, news groups, and other information exchanges for the purpose of improving professional knowledge.

Unacceptable Use-

- ✗ Unauthorized downloads.
- ✗ Internet use for personal entertainment or personal financial gain.
- ✗ Engaging in illegal or unethical activities.

What Constitutes ePHI?

- Name
- Address
- Birth Date, Admission Date, Discharge Date, Date of Death
- Telephone Number
- Email Address
- SSN
- Medical Record Number
- Account Number
- Certificate/License Number
- Finger or Voice prints
- Photograph Images
- Anything that can uniquely identify an individual



Health
Information

Patient Confidentiality/ePHI



- How can we ensure patient data is protected?
 - » *Clean work space*
 - » Protect monitor screens
 - » Be Aware of your surroundings!
- If you think that your data has been compromised inform your supervisor immediately!
- Leaders ensure workforce is aware of and complies with HIPAA security standards.

Birthrights

- New employees automatically receive an AU/MC NetID and a set of standard IT privileges with access to:
 - Email
 - Instant Messenger
 - TimeNet
 - PAWS Portal
 - SoftServ (PeopleSoft) for AU
 - *and other Web Services*
 - Employee Self-Service (Unicorn) for AUMC



Top Trends Hitting Augusta University

1. Malicious E-mail

2. Phishing

3. Ransomware



Bad Guys are Focusing on You! →



Financial Gain	→	Disclosure of Login Credentials or PCI
Identity Theft	→	Disclosure of PCI or PII
Prescription Fraud	→	Disclosure of PHI
Insurance Fraud	→	Disclosure of PHI

How Hackers Collect Information?

Social Media

Popular - Fast - Non technical

Weak Passwords

Easy - Common Method

Personal Email Accounts

Same Passwords

GATHER

Phishing

Collect Information → Send Email → Receive Information

Ransomware

Phishing Attack → Lock Computer → Make You Pay

Access Network

Phishing Attack → Ransomware → Network Access

ATTACK

Email Awareness



Do NOT click on hyperlinks in emails from senders you do not recognize.



Do NOT open suspicious emails or email attachments



Do NOT check personal email from Augusta University owned devices



Do NOT run 3rd party applications provided in the email.

***If you receive any suspicious emails, forward the email to: stopspam@augusta.edu for further investigation.*

Securing the Kingdom

- **Choose Strong Password:** Minimum requirements (<https://password.augusta.edu>)
 - At Least 8 characters long
 - 1 Uppercase
 - 1 lowercase
 - 1 number
 - 1 special character - Do not use @ symbol
- **Never Share or Write Down your password!**
- Enterprise policy requires that passwords be changed every 180 days.
- **Mobile Device Policy** requires encryption for all portable computing devices.
 - Minimum 4 character PIN, passcode or password
 - Does not apply to personal devices viewing not storing AU information
- <http://www.augusta.edu/supply/property> - The Surplus Property program



Lost/stolen AU/MC devices should be reported immediately to Public Safety and the IT Help Desk.

*****If you forget your password, call 721- 4000/7500 for assistance.*****

Data Security



- **Do not email** PHI (Transmission of ePHI over open / non-approved networks (e.g. Internet) is **strictly prohibited**)

- **Do not store** PHI on cloud-based storage offerings such as Dropbox, Google Docs, Google Drive, SkyDrive, iCloud, etc.

- **Do not leave** any device (Tiny PC, walking workstation etc.) logged into the network and unattended

- **Do not share** your login information with any other employee



Contact



- **HELP DESK:** Contact the Help Desk for all IT and security related issues @ 721- 4000 or 721-7500
- **24 X 7 X 365 Operations.**
- *Notify your supervisor if you have any issues finding resolution.*

Health Center Credit Union



HCCU.coop | 706.434.1600



AUGUSTA UNIVERSITY

What we are, and who we serve.

We are:

- a not-for-profit financial cooperative run for & by its members.
- a department of Augusta University.

We serve:

- YOU and your family!
- as well as any person associated with:



AUGUSTA
UNIVERSITY



Health
AUGUSTA UNIVERSITY



UNIVERSITY
HEALTH CARE SYSTEM



AUGUSTA UNIVERSITY

What WE can offer YOU.

Products

- Auto, Mortgage, & Personal Loans
- Visa Credit Cards
- Free Kasasa Rewards Checking
- Fresh Start Checking
- Savings Accounts
- CD Accounts



What WE can offer YOU.

Services

- Financial Counseling
- CardValet®
- Popmoney®
- LoveMyCreditUnion.org
- Discounted Auto & Home Insurance
- TRUECar® Member Showroom
- Online Banking / Bill Pay
- Saturday Hours / Night Deposit
- Free Notary Services
- Payroll Deduction



GET PAID to bank here.*

FREE Kasasa Rewards Checking!

- Free checking that pays you in cash
- Refunds on ATM fees, nationwide
- No monthly service fees or minimum balance requirements

Reward Qualifications:

- 12 Debit Card Purchases (Post & Settle)
- Be Enrolled in eStatements
- 1 Mobile or Online Banking Login
- If you don't qualify there is no penalty, just try again next month!

KASASA CASH[®]

- ✓ 2.00% APY (on Balances up to \$10,000)
- ✓ 0.25% APY (on portions of balance over \$10,000* APY Range 2.00%-0.41%)

KASASA CASH BACK[®]

- ✓ 4.00% Cash Back (earned on up to \$200 in purchases, maximum cash back \$8)

KASASA TUNES[®]

- ✓ \$20 Sign Up Bonus (must be used within 60 days)
- ✓ Refunds up to \$10 on iTunes, Google Play, & Amazon Purchases.

Where we are.

Branches

- Walton Way
- Evans

**Accessible 24 hours
a day via:
www.HCCU.coop or**



ATM's

(4 on Campus | Deposit Taking)

- Augusta University
 - Terrace Dining
 - Student Center
 - Children's Hospital of GA Lobby
 - Summerville (JSAC)
- Walton Way
- Evans
- University Hospital Summerville
- MAA Partner ATMS



For more information please contact:

706-434-1600

Tara Barrs - tbarrs@augusta.edu | Renae Mock - emock@augusta.edu

Jennifer Leisey - jleisey@augusta.edu

www.HCCU.coop

9:00am - 4:30pm (Monday, Tuesday, Thursday) | 9:00am - 2:00pm (Wednesday) | 9:00am - 6:00pm (Friday)

9:00am - 1:00pm (Saturday – Evans Drive Thru Only)

Augusta University's Office of Advancement



Great Start Orientation
2019

Advancement is...

Development

Philanthropy

Fundraising

Advancement does...

Secures private donations in support of Augusta University and AU Health from:

- Individuals
- Foundations
- Corporations
- Alumni
- Employees

Components of fundraising



Ways to Give

- Cash
- Stock
- Real Estate
- Bequests
- Grants
- Gifts in Kind
- Third party fundraising events

Units within Advancement

Alumni Affairs – engages our alumni – 50,000+ strong!

Annual Giving – seeks gifts on an annual basis

Donor Relations – expresses appreciation to our donors;
stewards their gifts

Major Gifts – seeks gifts of \$25,000 and more

Advancement Services – Operations: Systems Management,
Reporting, Prospect Management/Research

Donors support

- Scholarships
- Patients
- Programs
- Research
- Capital Needs
- Faculty Professorships and Chairs

Other – Beard Award

Giving Clubs and Societies

President's Club - \$1,200 or more annually

FY July 1 – June 30

Pillar Society – Cumulative/Lifetime Giving of \$250,000
or more

Harrison Society – Planned Giving donors

Foundation partners

Augusta University Foundation

Georgia Health Sciences Foundation

Medical College of Georgia Foundation



FAQs



- What is an Endowment?
- How can someone name a building/room/space?
- Are gifts to Augusta University tax deductible?
- Can I simply give to an area of greatest need?
- How do I know my donation will be used for the purposes stated?
- Do Augusta University and AU Health have not-for-profit status and, if so, are donations tax deductible?

Be part of a winning team!

Advocate

Volunteer

Support



IGIVE

- Payroll deduction opportunity
- One-time gift
- Direct your gift to your area(s) of preference

Oseola McCarty



How can YOU can make a difference?

What is YOUR legacy?



- The JagCard is the official identification for Augusta University and Augusta University Health
- You should carry your JagCard with you on the Summerville and Forest Hills campuses. It must be displayed at all times when you are on the Health Sciences Campus.
- <https://www.augusta.edu/jagcard/>

Employee Discount Program

Tyler Gray
Work-Life Balance



*Office of Learning, Leadership & Development
Human Resources*

Employee Discount Program - EDP

- ✓ Who?
 - ✓ All employees!
- ✓ Where?
 - ✓ <http://www.augusta.edu/hr/leadership-development/discounts.php>
- ✓ What?
 - ✓ Discounts to local, corporate and special partners.
- ✓ Why?
 - ✓ We want the AU employee experience to be the best!
- ✓ How?
 - ✓ Showing your AU ID or using a corporate code

<http://www.augusta.edu/hr/discounts/index.php>

The screenshot shows the top navigation bar of the Augusta University website. On the left is the Augusta University logo. To its right are links for CURRENT STUDENTS, ALUMNI & FRIENDS, FACULTY & STAFF, MILITARY, and PATIENTS. Further right is a search icon and a menu icon labeled RESOURCES. Below this is a secondary navigation bar with links for Admissions, Academics, About, Student Life, Athletics, Research, Health, and Giving. The main content area has a breadcrumb trail: Home / Human Resources / Employee Discount Program. The title 'Employee Discount Program' is prominently displayed. A left sidebar contains a menu with 'Contacts', 'Health System HR Services +', 'University HR Services +', 'Talent Acquisition & Development +', and 'Jobs and Careers'. The main text explains the program's purpose and provides instructions on how to use the discounts. A 'TRAVEL' section is followed by a grid of category buttons: ATTRACTIONS, CAR RENTAL, ENTERTAINMENT, HOTELS, RESTAURANTS, and THEME PARK.

AUGUSTA UNIVERSITY

CURRENT STUDENTS ALUMNI & FRIENDS FACULTY & STAFF MILITARY PATIENTS

Admissions / Academics / About / Student Life / Athletics / Research / Health / Giving

Home / Human Resources / Employee Discount Program

Employee Discount Program

Contacts

Health System HR Services +

University HR Services +

Talent Acquisition & Development +

Jobs and Careers

We are pleased to provide Faculty and Staff with an Employee Discount Program that covers a wide range of products and services.

The discount offers are arranged by categories. Simply select a category to see the list of participating vendors and the discounts each one has to offer. Getting Your Discount is easy! Local vendors might ask to see your University Faculty or Staff ID. While the On-line retailers may want you to print out a coupon or enter a special "Discount Code" on their web site. Either way the discount will be applied at the point of purchase.

If you would like to make a suggestion on a service or provider you would like for us to consider, please send an email to employeediscounts@augusta.edu. We encourage you to continue to visit this page as new offers and vendors are added regularly.

TRAVEL

ATTRACTIONS CAR RENTAL ENTERTAINMENT HOTELS

RESTAURANTS THEME PARK



- Departments
- Leadership
- Apps & Tools
- Events
- News
- Policies
- Need Help?

- Libraries
- Site Pages
- Private Schools
- Attractions
- Automotive
- Banking
- Car Rental
- Cellular Discounts
- Computers
- Corporate Partners

PAWS > int > Employee Discounts > Corporate Partners

*Please click on logo to be directed to company website.



User ID: **Augusta University**
Company Code: **Augusta**

Product List 2015

To use this perk, register your FREE account today by following the instructions [here](#) . Then, click the "TicketsatWork" logo above to be directed to the website.

TicketsatWork is a Corporate Entertainment Benefits provider, offering exclusive discounts, special offers and access to preferred seating and tickets to top attractions, theme parks, shows, sporting events, movie tickets, hotels and much more. TicketsatWork is a unique benefit offered exclusively to companies and their employees.

Safe and Secure? Yes Please

Presented by
AU Police Department and CEPaR
at Augusta University and
AU Health System

Augusta University Police Department

The mission of the Augusta University Police Department is to promote a safe atmosphere in which the university teaching, discovery, clinical care and service mission can be successful. This is accomplished through traditional and progressive law enforcement practices and strong community partnerships.

Core Values

The Augusta University Police Department strives to adhere to the highest standards of service to our community. The members of the Augusta University Police Department will ascribe to these core values:

- Integrity
- Professionalism
- Respect
- Excellence



LIVE BE SAFE

Help keep our campus safe. Be JagSafe.

- Going home? Don't walk alone.
Walk with a friend or call Augusta University police department to escort you to your car.
- Heads up. Phones down.
Be aware of your surroundings. Stay alert.
- Prevent and Protect.
Keep valuables out of sight and lock your doors.

Live safe. Save Augusta University police department's number in your phone in case of an emergency. Call Augusta University police department at 706-721-2911 for help, an escort, or assistance.

#IamJagSafe



TOP TIPS FOR STAYING SAFE ON CAMPUS

1. Make the call.
2. Empower yourself.
3. Don't walk alone.
4. Protect your property.
5. Stay alert on the bus.
6. Grab it. Close it. Lock it.
7. Keep personal information private.

❖ See Something. Say Something

RAVE GUARDIAN APP FEATURES

Inbox

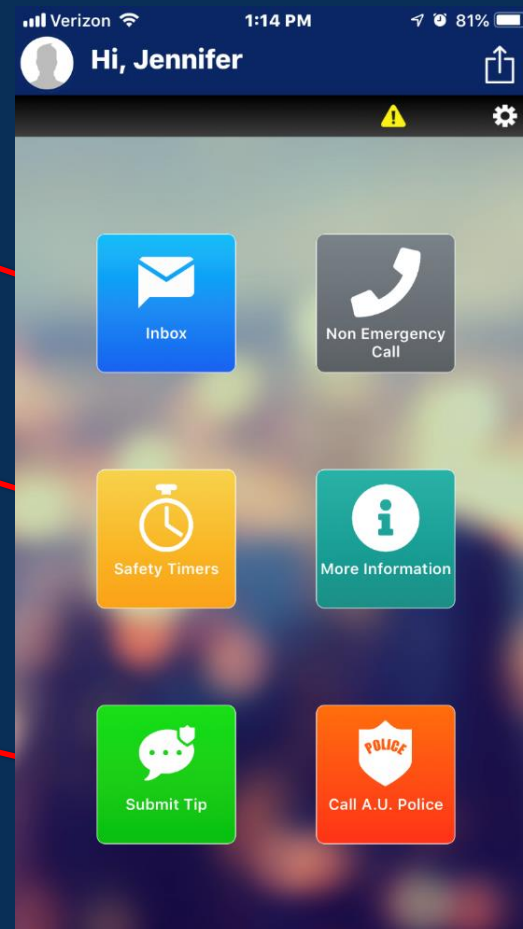
Receive timely campus notifications and updates

Safety Timer

Virtual campus safety escort

Text AUPD Police

Two-way communication with optional anonymous mode



Non Emergency Call

Contact AUPD for non Emergency information

AUPD Content

AUPD Website, FAQ about RAVE

Emergency Call

One-click emergency dial

RAD Self Defense Course

- The Rape Aggression Defense (RAD) Course is a four day program of realistic self-defense tactics and techniques for women.
- Comprehensive, women-only course
 - Begins with awareness, prevention, risk reduction and risk avoidance
 - Basics of hands-on defense training.
- Taught at Augusta University and Health System by certified instructors.
- Dedicated to teaching women defensive concepts and techniques against various type of assault, by utilizing easy, effective and proven self-defense/martial arts tactics.
- **Contact Lt. Sam Sherrill – ssherril@augusta.edu – 706-721-8105**

Welcome to Augusta University and Augusta University Medical Center

24 hour Emergency Dispatch – 706-721-2911



Most Important Piece

- Be an *Active Participant* in your Safety
- **Know and Follow Policies and Procedures**
 - Badge Displayed Properly
 - Watch for Tailgaters
 - You Can be a Catalyst for Change
- **If You See Something...Say Something**
 - Hazardous Conditions to Suspicious Persons
- Use Proper Personal Protective Equipment
- Do Not Take Short Cuts
- Always Ask Yourself “What if...?”



Staying Connected and Informed

- Blackboard Connect: Voice, Text, Email
 - Make Sure Info is Up to Date
- Lynx: Desktop Application, Notifies Dispatch and is another avenue of mass notification
- Overhead Paging
- Traditional Communication

IN CASE OF EMERGENCY

Could we reach you?
Don't wait for email. Sign up for emergency texts.

- ! Go to augusta.edu/facilities/cepar/gralerts
- ! Update your contacts with a mobile phone number
- ! Receive text alerts in an emergency

augusta.edu/facilities/cepar/gralerts

Code Black-Active Shooter

- The Threat is Real
- Plan, Prepare, React
- 1) Run, 2) Hide, 3) Fight
- Make Sure Hide is an Action Word



Code Red (Fire)



- Two ways to exit
- Location of pull stations
- Location of Extinguishers
- **RACE**
 - Remove persons from danger
 - Alert others
 - Confine the fire
 - Extinguish, if possible
- **PASS**
 - Pull
 - Aim
 - Squeeze
 - Sweep

Code Overview

- **Code Triage:** Disaster
- **Code Pink:** Child Elopement or Abduction
- **Code Orange:** Opportunity for Service, If Interested in Serving on the DECON Team, Contact CEPaR, 706-729-2407
- **Code Blue:** Medical Emergency
- **Code Green:** Weather Emergency (Do you know where to go?)
- **Code Gold:** Adult Elopement

Legal Affairs, Risk Management & Compliance

Why They are Important to You

AU Health System Legal Affairs

Serves AU Medical Center and Medical Associates

- Location: BA 8255 (8th floor of the Main Hospital)
- Phone: 721-5709

Clark Speese, Associate General Counsel

Stewart Fisher, Assistant General Counsel

Madeline Wills, Assistant General Counsel

Compliance & Enterprise Risk Management

Serves the University and the Health System

- Location: Alumni Center (2nd Fl.) FI-2032
- Phone: 721-0900

Clay Sprouse, interim vice president for Audit, Compliance,
Ethics and Risk Management

Angelica Hardison, Enterprise Privacy Officer

Michele Reed, Title IX Coordinator

Philip Young, Asc VP for Environmental Health & Safety