



AUGUSTA UNIVERSITY

FAQs for 2022 Annual Compliance Training in Workforce Learn Online (WLOL)

1. Is 2022 Annual Compliance Training a requirement for all employees? Are there any groups that are exempt from this training?
 - All employees, except for USG Affiliates (non-paid faculty or volunteers), are required to complete 2022 Annual Compliance Training.

2. As a University employee who is not a healthcare provider, where do I access the 2022 Annual Compliance Training course?
 - You can access the 2022 Annual Compliance Training by logging in to Workforce Learn Online (WLOL) at <https://train.augusta.edu> with your AU Username and Password.

3. Is there only one course to complete?
 - Yes, there is one course containing modules assigned to all faculty, staff and student workers on all campuses based upon their location and job role. All modules must be completed to receive full credit for completing the course.

4. Can I print a certificate for completing this course?
 - Yes, once you complete the review of all content and submit any Attestations or Quizzes, you will receive a prompt to generate/print your certificate. You can also access your certificate for a course by selecting **Awards**.

5. Who do I contact if I have a question about the content for 2022 Annual Compliance Training?
 - Questions about 2022 Annual Compliance Training can be directed to Compliance@augusta.edu or (706) 721-0900.

6. Who do I contact if I have a technical question about the system?
 - You can contact the Help Desk for technical support, questions about clearing your cache/cookies, Username or Password issues or browser issues at (706) 721-4000 or (706) 721-7500.