Dynamics of Small Group Communication

Course Description

Anyone who works with others within a department or work unit needs good communication skills in order for the overall unit or department to be successful. Given the importance of effective communication, this course will provide tools and techniques to enable participants to learn to work together effectively in small groups.

Target Audience

This course is intended for all employees.

Course Objectives

- Understanding the elements of small group communication
- Identifying characteristics of an effective team
- Advantages and disadvantages of working together in groups and teams
- Discuss different types of groups
- Identify concepts promoting effective small group communication

Course Information	
Time/Duration	3 Hours
Cost	No cost
Schedule/Contact	Humanresources training@augusta.edu
To enroll in session:	https://train.augusta.edu

^{*}To request a special session for your team on this topic, please submit a Service Request at <u>Wufoo</u>.

