

HR Attendance Tracking Training

To login to the Attendance Tracking System:

Step 1: Navigate https://hi.gru.edu/tracking/

Before logging in, click on instructions to view the instructions for the system.

Attendance Tracking System

	Username:
	Password:
	Login
	You are not currently logged in.
For Employees:	
Please use your Empl badge. Add a leading enter 001234.	oyee # as your username. It can be found on the back of your MCG issued employ 0 if it is less than 6 characters. For example, if your Employee # is 01234, you wou
Your password is the	last five digits of your Social Security #.

OCCURRENCE TAB

Employees within your cost center (s) should be listed under the **Occurrence** tab on the main page. Please review the employee list to verify all staff within your cost center (s) is listed. If you do not see all of your employees, please contact the Director of HR Records and Information Management at (706) 721-0697.

TO ENTER AN EVENT

A period of related, consecutive unscheduled absences, up to four scheduled days.

To enter an occurrence, select the 'employee's name' located on the left side of the screen. The employee's name will appear in red on the right side of the screen. Enter the date of the occurrence, reason given, and start and end times of shift (if applicable). A list of codes, definitions, and occurrences are located at the bottom of the page for your use. To enter multiple occurrences for an employee, please select the employee's name each time you add an occurrence.

TO EDIT INFORMATION

Changes can be made **up to three weeks** after the data has been entered into the system. Review each occurrence entered into the database for errors, and make edits as needed.

TO VIEW EMPLOYEE INFORMATION

Click on the **View** tab to review employee information. The **View** tab will list each employee, FTE status, total occurrences accumulated, cost center and whether or not the employee has reached one of the progressive disciplinary stages. The **View** tab also serves as a reporting mechanism for your cost centers.

TO PRINT EMPLOYEE SCREEN SHOTS

An option is located on the top of the screen to print screen shots. Click on **Printer Friendly Version** to print employee screen shots.

TO REDUCE AN OCCURRENCE IN HALF

Click on the **View** tab to review employee information. Click **"edit"** beside the employee's last occurrence. Click on **"Reduce Occurrence in Half"** and click on **"submit".** A screen will pop up that asks "**are you sure that you want to reduce occurrence in half for this occurrence**". Click **"OK"** or **"Cancel"** to proceed. After you have applied the incentive, you will see a star by the occurrence and the reduction.

TO ISSUE COACHING OR COUNSELING

Georgia Regents Medical Center Attendance Tracking System has automatic reminders and will display "**Issue a Verbal Coaching**", "**Issue a Written Counseling**, " "**Issue a Final Written Counseling**, " or "**Discharge Employee**" next to each employee's name, once the employee reaches the cumulative number of occurrences designated for the employee's FTE. As you issue coaching, click on the "**Issue a Verbal Coaching**" tab to enter the date for the respective Coaching Memo. As you issue counseling, click on the "**Issue a Written Counseling**" or "**Issue a Final Written Counseling**" tab to enter the date for the respective Written Counseling (Performance Improvement Plan) or Final Written Counseling (Performance Improvement Plan).

Note: If the employee has accumulated enough occurrences to reach a Final Written Counseling (Performance Improvement Plan) and/or discharge but has not received an initial Written Counseling (Performance Improvement Plan) for attendance (within the last 12 months), you will need to begin with issuing an initial Written Counseling (Performance Improvement Plan) at the current level of occurrences. Although an employee may have reached enough occurrences to receive a Final Written Counseling (Performance Improvement Plan) at the provisions regarding progressive discipline must be followed.

Step 2: Enter your username and password as defined on the main login screen. For Employees:

Please use your Employee # as your username. It can be found on the back of your MCG issued employee badge. Add a leading 0 if it is less than 6 characters. For example, if your Employee # is 01234, you would enter 001234.

Your password is the last five digits of your Social Security #.

For Managers: If you do not know your login information, please contact the Director of HR Records and Information Management at 1-0697, or the HRIM Specialist at 1-5194.

	Please Login
	Please Login
	Username:
	Password:
	Login
	You are not currently logged in.
For Employee	5:
Please use your badge. Add a le enter 001234.	r Employee # as your username. It can be found on the back of your MCG issued employee ading 0 if it is less than 6 characters. For example, if your Employee # is 01234, you would

Step 3: On the "Occurrence" tab, you will be able to view all employees that report to you. If you have an employee that is not on the list, please contact the HR Information Management department at 1-0697 or 1-5194.

When adding an occurrence - select the employee, occurrence date, tracking code, and add comments, then click on submit. General reason needs to be added to comments section – employee sick, child sick, transportation problem, etc.

Attendance Tracking System	Occurrence View	
Log Off Instructions		Monday, June 21, 2010 8:55:43 AM
Select a name TEST, EMPLOYEE1	Employee Name:	TEST, EMPLOYEE1
TEST, EMPLOYEE2	Occurrence Date:	6 💌 / 1 💌 / 2010 💌
	Tracking Codes:	UA Legend
	Comments:	Sick
		Submit

Step 4: After clicking on submit, a screen will pop up verifying your choice. Click on "OK".

accordance macking bystem	Occurrence View	
Log Off Instructions		Monday, June 21, 2010 8:55:43 AM
Select a name TEST, EMPLOYEE1	Employee Name:	TEST, EMPLOYEE1
TEST, EMPLOYEE2	Occurrence Date:	6 💌 / 1 💌 / 2010 💌
	Tracking Codes:	UA Legend
	Comments:	Sick
	Windows Internet Explorer	
	Are you sure that you want to add 4 points to TEST, EMPLOYEE1?	
	OK Cancel	Submit

Step 5: After assigning points, you can click on the "View" tab to see the history. To expand the employee information, click on the plus sign (+) sign beside the employee name.

If you need to edit an occurrence, you can click on the edit button. If you have entered an occurrence by mistake, you can click on the delete button. If you are outside the timeframe of three weeks of the occurrence date, please email the Director of Records and Information Management at <u>dfields@gru.edu</u> for help.

g Of	f Instructions I	Printer Friendly	Version					Monday, Ju	ne 21, 2010 9:05:1
								WRITTEN REPRIMAND	
	NAME	FTE	POINTS	JOBCODE	COST CE	NTER	FIRST	SECOND (Final)	DISCHARGE
	TEST, EMPLOYEE1	1.00	6.5	095501	15810	0			
.		Tracking Cod	e Poi	nt Occur	rence Date Comment /1/2010 Sick				
	Edit Delete	UA	4	6					
	Edit Delete	LC	1	6	/1/2010	TEST			
	Edit Delete	PA	1.5	6	/4/2010	TEST			
-	TEST, EMPLOYEE2	0.80	2	095101	15810	0			
		Tracking Cod	e Poi	nt Occur	rence Date	Comment			
	Edit Delete	т	2	6	/2/2010	TEST			

Step 6: To reduce points in half for an employee working an additional shift due to a staffing shortage, please click on "edit" of the last occurrence. Click on "Reduce Points in Half" and then "submit".

ff Instructions I	Printer Friendly V	ersion			Eait	(X) Clo
NAME	FTE PO	INTS J	OBCODE COST CE	NTER	Employee	TEST, EMPLOYEE2
TEST, EMPLOYEE1	1.00	6.5	095501 1581	00	Occurrence Date	6 • / 2 • / 2010 •
	Tracking Code	Point	Occurrence Date	Comment	occurrence bute	
Edit Delete	UA	4	6/1/2010	Sick	Tracking Codes	T Legend
Edit Delete	LC	1	6/1/2010	TEST		2
Edit Delete	PA	1.5 👷	6/4/2010	TEST	Current Points	2
TEST, EMPLOYEE2	0.80	2 (095101 1581	00	Comments	TEST
	Tracking Code	Point	Occurrence Date	Comment		
Edit Delete	т	2	6/2/2010	TEST		
					Incentive	Reduce Points In Half

Step 7: A screen will pop up that asks if you are sure that you want to reduce points in half for this occurrence. Click "OK" or "Cancel" to proceed.

		(and the				Attendance Trackir	ng System - Edit - Windows Internet Explorer.
Attend Log O	dance Tracking	System Printer Friend	Oc ly Version	currence	View	Edit	Close
	NAME	FTE	POINTS	JOBCODE	COST CENTER	Employee	TEST, EMPLOYEE2
+	TEST, EMPLOYEE1 TEST, EMPLOYEE2	1.00	6.5 2	095501 095101	158100 158100	Occurrence Date	6 🖌 / 2 🖌 / 2010 🗸
	·	Tracking Code Point Occurrence Date Con		Tracking Codes	T Legend		
	Edit Delete	T	2	6/:	2/2010 TES	Current Points	2
	Window	s Internet Explo	rer		<u>×</u>	Comments	TEST
Attenda Code	ance Point 💈 🏹	Are you sure tha	it you want to i	reduce points in h	alf for this occurrence?		
FCIO			OK	Cancel	acparancia.	Incentive	Reduce Points In Half
FMLA	F	AMILY AND ME	DICAL LEA	VE ACT: Any	time designated and		Submit

Step 8: After you have applied the incentive, you will see a star by the occurrence and the reduction in points. If you put your mouse on the star, a text message will pop up stating the Incentive was applied. You can only apply incentive to the last occurrence that the employee received.

Of	[Instructions P	rinter Friendly	Vers	ion					Monday, Ju	ne 21, 2010 9:10:5
									WRITTEN REPRIMAND	
	NAME	FTE	POINT	rs J	OBCODE	COST CE	ITER	FIRST	SECOND (Final)	DISCHARG
	TEST, EMPLOYEE1	1.00	6.5		095501	15810	0			
		Tracking Code	e	Point	Occurre	ence Date	Comment	t		
	Edit Delete	UA		4	6/1	/2010	Sick			
	Edit Delete	LC		1	1 6/1	6/1/2010	TEST			
	Edit Delete	PA		1.5 ☆	6/4	/2010	TEST			
	TEST, EMPLOYEE2	0.80	1		095101	15810	0			
		Tracking Code	e	Point	Occurre	ence Date	Comment	t		
	Edit Delete	т		1 📩	6/2	2/2010	TEST			

Step 9: To print the information from the "View" tab, click on "Printer Friendly Version".

g O	ff Instructions Printer Fri	endly Version			
	NAME		DODITE	TOPCODE	COST CENTER
		THE .	POINTS	JOBCODE	COST CENTER
Ŧ.,	TEST, EMPLOYEE1	1.00	0.5	095501	158100
+	TECT EMPLOYEE?	0.80	3	005101	158100

Attendance Tracking Definitions:

MCG Health.	Inc.'s Attendance	Tracking System	Codes Updated July 2	2011

Code	Definitions	Occurrences
FCIO	FAILURE TO CLOCK IN/OUT: For employees that clock in/out, they are expected to correctly clock in at the beginning of each shift before they begin working and correctly clock out at the end of each shift in their home department. Employees who fail to clock in/out are subject to an assessment of .25 of an occurrence. For employees that clock in/out for lunch, if they fail to do so, they should be assessed .25 of an occurrence.	.25
FMLA	FAMILY AND MEDICAL LEAVE ACT: Any time designated and approved as FMLA by the FMLA/Workers' Compensation Manager in the Occupational Health Services section of Human Resources. Reasons may include (1) birth or adoption of a child, (2) a serious health condition of the employee,(3) serious health condition of the employee's child, spouse, or parent, (4) any "qualifying exigency" arising out of a service member's current tour of active duty because the <i>service member</i> is notified of an impending call to duty in support of a contingency operation, or (5) the employee is a spouse, daughter, son, parent, or nearest blood relative caring for a recovering service member provided the injury occurred while on <i>active duty</i> and renders the service member unable to perform the duties of their office, grade, rank, or rating.	0
LC	LATE CALL: Calling in prior to the start of the shift, but doing so less than one hour before the shift begins; or failure to meet the specific departmental requirement should that be different. (.25 occurrence) This is then added to the 1 occurrence for the absence, for a total of 1.25 occurrences.	.25
LOA	LEAVE OF ABSENCE: At the discretion of the manager, in consultation with Human Resources, a period of time approved, greater than 29 days and up to 12 weeks, which may be extended up to a total of 24 weeks, in which the employee is temporarily unable to perform assigned job duties due to medical, educational or personal reasons.	0
NC/NS-PT/PRN (.21- .49FTE)/ (.02FTE)	NO CALL/NO SHOW FOR PART TIME or PRN (.2149) or (.12) EMPLOYEE Failure to report to work or return to work without calling the department manager (or designate) at least one hour prior to the start of the shift; or failure to meet the specific department requirement should it be different, provided the employee was physically or mentally able to do so. (3 occurrences) Note: A no call/no show for one shift will result in a minimum of a final written reprimand. A no call/no show for two consecutive shifts will be considered job abandonment and the employee will be discharged.	3
NC/NS-PTBE (.50- .89FTE)	NO CALL/NO SHOW FOR PART TIME (.5089) EMPLOYEE: Failure to report to work or return to work without calling the department manager (or designate) at least one hour prior to the start of the shift; or failure to meet the specific department requirement should it be different, provided the employee was physically or mentally able to do so. (4 occurrences) Note: A no call/no show for one shift will result in a minimum of a final written reprimand. A no call/no show for two consecutive shifts will be considered job abandonment and the employee will be discharged.	4
NC/NS-FT (.9-1.0FTE)	NO CALL/NO SHOW FOR FULL TIME (.9-1.0) EMPLOYEE Failure to report to work or return to work without calling the department manager (or designate) at least one hour prior to the start of the shift; or failure to meet the specific department requirement should it be different, provided the employee was physically or mentally able to do so. (6 occurrences) Note: A no call/no show for one shift will result in a minimum of a final written reprimand. A no call/no show for two consecutive shifts will be considered job abandonment and the employee will be discharged.	6

NR	NO REASON GIVEN: Failure to give department manager (or designate) a general reason for call-in. Examples: employee-sick, child-sick, transportation problem, child care issue, overslept, pet issues, etc.) (.25 occurrence) This is then added to the 1 occurrence for the absence, for a total of 1.25 occurrences.	.25
PA	PARTIAL ABSENCE: Reporting to the workstation more than thirty minutes late but less than half the shift late; or leaving work before the scheduled end of the shift; or when the manager or Occupational Health Services, Human Resources sends the employee home due to Work Restrictions policy. (.50 occurrence)	.50
SATO	SCHEDULED/APPROVED TIME OFF: Any time off approved by the employee's department manager (or designate) in accordance with department and MCG Health, Inc. guidelines. A request for scheduled time off must be made at least 24 hours in advance of its intended use. It becomes approved when the employee's department manager (or designate) indicates agreement with the request. Individual departments may, however, have varying requirements that differ from the general MCG Health, Inc. policy. In those cases where a department scheduled time off approval requirement is greater than the 24-hour hospital requirement, the department policy will take precedence.	0
т	TARDY: Reporting to the workstation prepared to work more than five minutes after the scheduled start of the shift. (Note: Reporting more than thirty minutes late is a partial absence.)	.25
UA	UNSCHEDULED ABSENCE: Assuming appropriate call-in, any absence not prescheduled and approved in advance by the employee's department manager (or designate) in accordance with department and MCG Health, Inc. guidelines. (1 occurrence) Should there be a period of related, consecutive unscheduled absences, up to 4 days within seven days from the first occurrence, it will be considered as an event and assessed 1 occurrence. Any unscheduled absence from scheduled training will be considered an unscheduled absence.	1
MIL-USERRA	MILITARY LEAVE-UNIFORMED SERVICES EMPLOYMENT AND RE-EMPLOYMENT RIGHTS ACT: Any time designated and approved as Military Leave by the FMLA/Workers' Compensation Manager in the Occupational Health Services section of Human Resources. Reasons may include an employee who enlists, is inducted, or is recalled to active duty military service, will upon his/her request, be granted Military Leave to cover periods of active duty in the uniformed services.	0
UA-SHPRO	UNSCHEDULED ABSENCE ON A SCHEDULED HOLIDAY OR ON A WORKDAY PREVIOUSLY SCHEDULED OFF, BUT DENIED: Assuming appropriate call-in, any unscheduled absence on a scheduled holiday or on a workday previously requested off, but denied.	2