

Expressly For You by Sodexo

This one-on-one approach enhances the patient's dining experience for each daily meal

Meal orders are taken bedside by an ambassador using an automated, touch-screen ordering system

Expressly for You by Sodexo is a new personal patient dining experience. It gives the patient the power of choice and a sense of control, making their stay more comfortable and restorative.

Menu

- A pre-printed bedside menu is provided for the patient to review
- Wellness menus are built into the regular menu
- A list of "All Time Favorites" is available as alternate choices to the regular menu and offered per Doctor's prescribed diet.

Ambassadors

- An automated system with touch-screen ordering allows the ambassador to quickly and easily take a patient's order
- Every ambassador has direct and personal contact with each patient multiple times a day, establishing a rapport between themselves, nursing and patients

Technology

- A state-of-the-art computer application tracks and validates patient meal progress from order, preparation, assembly and bedside delivery
- Patient information reports are available for dietitian review and consulting
- Ability to track patient meal choices

Results

- Increased patient satisfaction with meal service
- Improved staff morale through job satisfaction
- Help the care team focus on patient's medical needs