



AUGUSTA UNIVERSITY EMPLOYEE ADVISORY COUNCIL HOSPITAL QUALITY EXCELLENCE AWARD NOMINATION GUIDELINES

AU Health recognizes employees who participate or lead performance improvement projects which enhance hospital wide safety and quality. This award identifies individuals who make a significant contribution in the care we provide to our patients and their families and consistently promote a culture of quality.

For purposes of this award, **quality** can be defined as improvement in the patient experience, efficiency of hospital operations and measures of hospital quality generally regarded by outside regulatory bodies (typically core measures). And **safety** is defined as improvements in the care process leading to fewer events which may cause unintended harm to our population.

I. GENERAL CRITERIA:

- a. Nominee must be an active employee of AU Health with at least one year of continuous employment.
- b. Nominee may not have any disciplinary actions on file for the previous 12 months.
- c. The nominee serves AU Health in a clinical inpatient or outpatient area.

II. NOMINATION PROCESS:

As you develop the description, you may wish to consider the following questions:

- a. How does this nominee model excellence and outstanding job performance?
- b. How does the nominee stand out from others in demonstration of the following behaviors:
 1. Consistent concern for and practices related to patient safety?
 2. Efficient use of healthcare resources?
 3. Excels at care coordination?
 4. Regularly engages with patients and their families?
 5. Consistently adheres to clinical standards of care and encourages others to do the same?
- c. How does the nominee promote a culture of quality and positive image of AU Health?
- d. Considering expected performance, how does this nominee go above and beyond to earn the distinction of consideration for this award?

III. SUPPORTING DOCUMENTATION:

All supporting documentation can be attached to nomination, some examples are as follows:

- a. Examples of employee's outstanding initiative, resourcefulness, dedication, and/or leadership in performance of job duties to improve quality and safety. Examples would include prevention of falls, hospital acquired pressure ulcer or hospital acquired infections.
- b. Examples of significant accomplishments, process improvements, notable success, or recognition received in meeting important job-related goals.
- c. Letters of support/endorsement (optional).