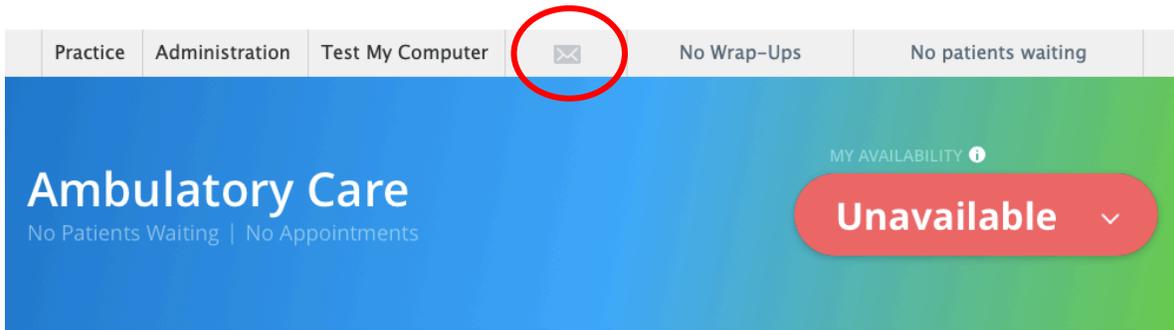


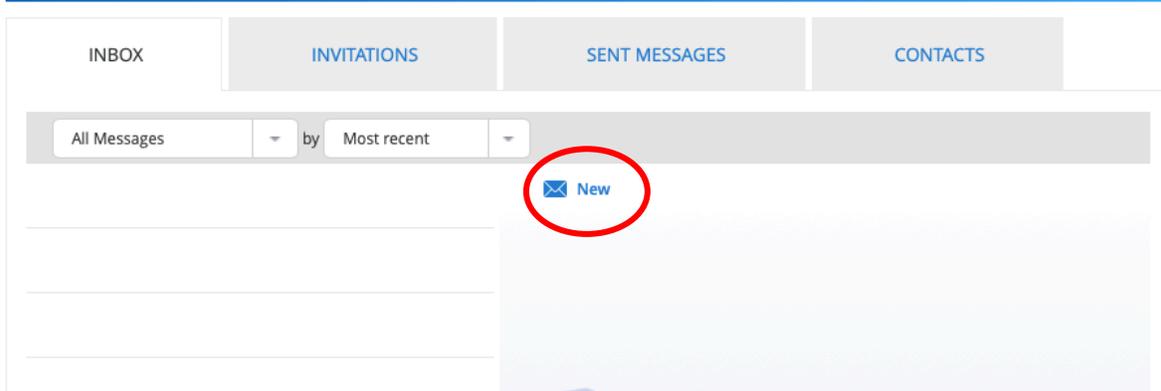
# Amwell: Using Secure Messaging to Interact with Patients and other Providers

1. On the landing page, click on the envelope icon.

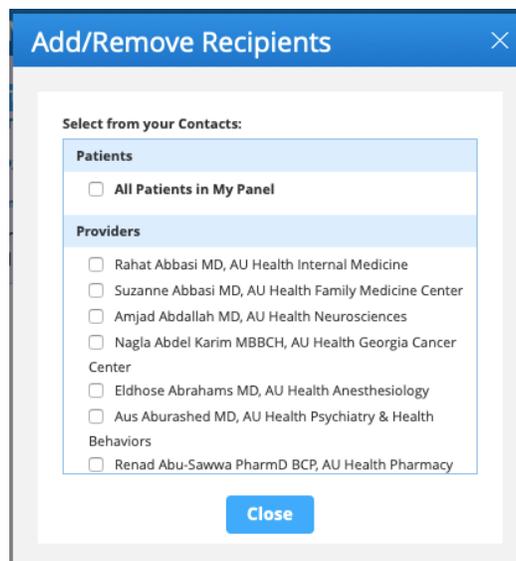


2. In the Message Center, click on the New icon.

## Message Center



3. Click on [Add Recipients] and select which patient or provider you wish to message, then click Close.



4. Select the type of message you are sending, write a subject, and write your message in the white box. You can also choose to attach files if you wish. When you are done, click Send.

### New Message ✕

**To** Matthew Lyon MD

**Type:** - select - ▾

**Subject:**

**Attachment:** [\[Add Attachment\]](#)

Secure messages may not be received immediately, and should not be used for medical emergencies. If you have a medical emergency, please call 911.

Hello

 Send