

Augusta University
House Staff Policies and Procedures

Policy
HS 12.0 Confidentiality For House Officer Ombudsperson


Source
Graduate Medical Education Office

1.0 Purpose

To define the procedure for House Officer to convey concerns, in a protected environment without fear of reprisal and to define the role of the House Officers ombudsperson.


2.0 Procedure

- 2.1 The Following procedure will be followed for any House Officer wishing to discuss concerns regarding his/her educational and/or work environment.
- 2.2 A House Officer who wishes to address concerns in a confidential manner may meet, e-mail or telephone the Senior Associate Dean for Graduate Medical Education and VA Affairs or any other Faculty member the House Officer finds appropriate. Anonymous message board is available at:
<http://hi.gru.edu/resident/speak/>
- 2.3 The Senior Associate Dean for Graduate Medical Education and VA Affairs will meet with the Program Director and discuss the House Officers concerns. All reasonable measures will be taken to protect the House Officers confidentiality. There will be no reprisals against the House Officer. The Senior Associate Dean for Graduate Medical Education and VA Affairs will monitor the Program involved to assure the situation is handled according to policies.
- 2.4 An Ombudsperson will also be available to the House Officers. The individual may be approached by telephone, email or personal meeting to hear House Officer concerns. This individual I will not be a member of any Graduate Medical Education Residency Program and will have the responsibility to investigate and monitor claims.



David Hess, M.D.
Dean, Medical College of Georgia

1/30/18
Date



Walter J. Moore, M.D.
Senior Associate Dean, Graduate Medical Education and
VA Affairs

1/22/18
Date

The term House Officer is used as a generic term to include interns, residents and fellows in an approved ACGME Residency Training Program at

Augusta University

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