

## **Augusta University Medical Associates Benefits for Residents and Fellows**

Augusta University Medical Associates is the faculty practice plan of the Medical College of Georgia. AUMA is a nonprofit organization conducting billing, collecting and administrative services for the clinical faculty of the Medical College.

Through AUMA, the clinical faculty show their support to the medical housestaff by extending the following fringe benefit in addition to those offered by Augusta University.

### **Health Insurance Reimbursement**

AUMA provides health reimbursement benefits for housestaff and their families in coordination with AU's health plans. AUMA reimburses coinsurance, deductibles and copays on covered services if residents, fellows, and their families utilize the AU Health System\* for their care. The maximum benefit amount is \$1,000 per fiscal year. If emergency care is necessary outside the CSRA\*\* or if covered services are not available within the AU Health System, the circumstances must be explained briefly in writing to the Director of Administrative Services of AUMA for approval or referral to the Fringe Benefits Committee. Reimbursement is not available for non-covered services. AUMA also reimburses for the copay, coinsurance or deductibles for prescriptions and these reimbursements also apply toward the annual cap.

\*Health System includes the AU Medical Center, the Children's Hospital of Georgia, Medical Associates practice sites, Medical Associates Members practicing in the community and the College of Dental Medicine for dental services covered by major medical.

\*\* CSRA: Richmond, Columbia, Burke, Jefferson, McDuffie, Aiken, and Edgefield counties.

### **Reimbursement Process**

Residents and Fellows will be responsible for payment to the Medical Center and AUMA for care received within the health system. To request reimbursement, submit your Blue Cross/Blue Shield (BC/BS) "Explanation of Benefits" or EOB form. You will receive the EOB from BCBS at your home address following any health care services. Upon receipt of the EOB, forward to AUMA for reimbursement. Prescription drugs will require a payment at the time you purchase your prescription from the Employee Pharmacy or a retail pharmacy. To request reimbursement for prescriptions, please forward the pharmacy receipt which will include your name and the amount of payment (not a cash register receipt.) All EOBs and pharmacy receipts should be submitted to the address below. The AU Medical Center Employee Pharmacy is located on the first floor of the Children's Hospital and offers a convenient option for your pharmacy needs.

AU Medical Associates  
Attn: Tammy Trenary  
1499 Walton Way, Suite 1400  
Augusta, Georgia 30901 - 2650

or campus mail:

AUMA Benefits – Annex I  
Attn: Tammy Trenary

If you have any questions, please call Tammy Trenary at 706-828-6424 or Lauren Neville at 706-828-6401.

If Residents and/or their families have secondary health coverage under any other group or individual health policy, HMO, or PPO, or any local, state, or governmental program, health benefits payable under the AUMA reimbursement program will be coordinated with the benefits under the other plan. If a balance remains after both carriers have considered the charge, the remaining amount may be considered for payment if it falls within the AUMA reimbursement guidelines. When requesting reimbursement, any person with dual coverage must provide EOBs from both carriers.

If treatment is received for injuries sustained in an automobile accident, the Resident or Fellow is required to notify AUMA in writing so that automobile and health insurance benefits can be coordinated. If a Resident or

Fellow does not report this information and is reimbursed, any inappropriate reimbursement must be returned to AUMA.

AUMA does not provide reimbursement for non-covered services as denied by the carrier.

Any Resident or Fellow receiving or requesting reimbursements under false pretenses may face loss of all AUMA benefits.

**Points to Remember**

All services not covered by the AU health plans are not covered by AUMA and remain the Resident/Fellow's responsibility. Be aware of the maximum age limitation of children on your policy. Some children may not be covered after age 26.

**Timeliness of Reimbursement:**

It is the responsibility of the Resident or Fellow to submit the proper information requesting reimbursement for coinsurance, deductible or copayment expenses in a timely manner. Requests for coinsurance, deductible and copayment expenses may be submitted for reimbursement for the current and previous calendar years.

Residents or Fellows who leave AU have six months to submit any outstanding reimbursement requests. Requests after that period will not be paid. In the event of extenuating circumstances, reimbursement could be made subject to the approval of the Ways and Means Committee of the Board of Trustees.

**Benefit Contingencies**

The Board of Trustees of AUMA reserves the right to modify, amend, suspend, freeze, terminate or revoke any or all of the benefits or other terms of administration provided by the Plan at any time and for any reason. Benefits are more fully described in the Fringe Benefits Manual.

More information regarding the reimbursement process can be obtained by calling 706-724-6100. The AUMA Business Office is located in the Annex I at the Corner of 15th Street and Walton Way.

Efforts have been made to insure that these statements are accurate. In any event, benefits extended to any category will not exceed the benefits to Active Members of AUMA.