

## Melissa Hall, MS, MED, LPC, NCC

706-737-1604 ▪ melhall@augusta.edu ▪ <http://www.linkedin.com/in/melissahudsonhall/>

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### EDUCATION

Augusta University

Augusta, GA

**Master of Education, Counselor Education, Clinical Mental Health Counseling**

12/2015

- CACREP Accredited Program

**Bachelor of Arts in English**

05/1991

*Southern Wesleyan University*

North Augusta, SC

**Master of Science in Management**

12/2004

### LICENSE AND CERTIFICATION

**National Certified Counselor** – National Board of Certified Counselors

03/2016 – 04/2021

**Licensed Professional Counselor** – Georgia LPC#010987

Expires 09/30/2022

### RELATED EXPERIENCE

*Augusta University Career Services*

Augusta, GA

**Career Consultant**

09/2006 – Present

- Conduct an average of 400 solution-focused appointments to students in the College of Education and Liberal Arts, Humanities, and Undeclared students in the Pamplin College per academic year on topics such as interviewing skills, professional document development, networking skills, job search strategies, and major and career exploration
- Work with students referred by faculty and staff to identify barriers to career self-efficacy and academic success and to define alternative and parallel major and career plans
- Connect students in distress with appropriate campus auxiliary services to meet urgent physical and mental health needs
- Using the latest academic and employment research, educate students on employment outlook, employer recruitment trends, and employment pathways
- Administer and interpret a variety of career self-assessments such as the Myers-Briggs Type Indicator and Strong Interest Inventory
- Partner with students to develop plan to meet stated career development needs
- Identify strengths and resources of student clients and recommend appropriate allies and resources to support sustained career development
- Document disposition of each student appointment including subject, therapeutic approach, evaluation and plan of action for each meeting
- Develop and facilitate interactive classroom and campus presentations on career assessment, career exploration and career development in collaboration with Pamplin College and College of Education faculty and with auxiliary departments like Study Abroad, Academic Success Center and the Writing Center
- Work collaboratively with Student Life and Engagement and Admissions to conduct orientation presentations on how understanding your personality can help you with professional and academic interactions
- Plan and execute networking and employer recruitment events and in collaboration with the Pamplin College and the College of Education
- Report on student and campus engagement activities to Career Services Director and department chairs in Pamplin College and College of Education

*SafeHomes of Augusta*

Augusta, GA

**Counseling Intern – 600 hours**

12/2014 – 12/2015

- Provided emotional and counseling support to clients seeking refuge from domestic violence situations

- Facilitated weekly domestic violence support group meetings for shelter and community clients

*Lighthouse Care Center of Augusta*

Augusta, GA

**Therapy Intern – 150 hours**

05/2014- 08/2014

- Facilitated individual therapy sessions with children ages eight to 14 with histories of mental health and trauma
- Provided treatment update on clients during weekly multidisciplinary treatment teams
- Conducted crisis follow-up assessments and made recommendations on
- Created and co-facilitated weekly group psycho-education activities for girls group and boys group

**COMMUNITY SERVICE EXPERIENCE**

*Rape Crisis and Sexual Assault Services*

Augusta, GA

**Rape Crisis Volunteer - 24+ hours monthly**

07/2019 – Present

- Completed 22 hours of training on how to provide education, advocacy, and intervention to victims and families impacted by sexual assault
- Serve as advocate for child, teen, and adult victims of sexual assault in emergency departments in Richmond and Burke counties
- Coordinate campus presentations on healthy relationships and the availability of sexual assault services

*United States Peace Corps*

Kalasin, Thailand

**Teaching English as a Foreign Language /Crossover Volunteer**

7/1991-11/1993

- Taught English in primary school to students ages 10 to 16

**PROFESSIONAL AFFILIATIONS**

- Licensed Professional Counseling Association of Georgia, Member** 09/2016 - Present
- Phi Kappa Phi, International Honor Society** 05/2013 - Present
- American Counseling Association, Professional Member** 10/2011- Present
  - National Career Development Association**, division member
  - American College Counseling Association**, division member
- National Peace Corps Association** 01/2010 – Present

**OTHER EXPERIENCE**

*Augusta University Department of Communication*

Augusta, GA

**Instructor**

08/2009 – Present

- Develop and provide syllabi outlining expectations, assignments and examinations for Fundamentals of Human Communication
- Facilitate discussion and practice of effective speech research and delivery techniques
- Assess student performance and coordinate additional academic support from Academic Advising, Academic Success Center and Testing and Disabilities as necessary

*Apollo Group, Inc.*

Augusta and Charleston, South Carolina

**Enrollment Counselor, Southern Wesleyan University**

04/2001- 08/2006

- Recruited over 300 students for associate, bachelor, and master's degree programs in business management and education for Southern Wesleyan University's Adult and Graduate Studies program.