

## Frequently Asked Questions – Meal Plans

### 1. How do I sign up and select a meal plan?

Residential students will select a meal plan when completing the housing application. First-year students may choose the Five Day or Seven Day Meal Plan. Upper class students may choose the Five Day, Seven Day, Block 100, or the Block 50. If you are a commuter student, you may sign up for a commuter meal plan at: <https://www.augusta.edu/auxiliary/mealplan.php>

### 2. What are “Swipes”?

Atrium Dining Hall serves 19 meals per week. Your Five Day or Seven Day meal plan will include 15, or 19 meals per week. Each time you visit Atrium Dining Hall for a meal, or other locations that accept meal equivalency, you will swipe your JagCard and use one of your allotted swipes. Meal swipes re-set for the week after Sunday dinner. Block Plans include 25, 50, or 100 swipes per semester.

### 3. What is Meal Equivalency?

Meal equivalency allows a student with a Five Day, Seven Day, Block 25/50/100 plan to use up to five swipes per week for either breakfast (up to \$7.50) or lunch (up to \$9.00) at SubConnection in Allgood Hall, or at WoW American Grill, Pizza Hut, Freshens, or Starbucks in the Summerville Food Court.

### 4. What are Flex Dollars?

Flex Dollars are added to meal plans and may be used at all university dining outlets. Unspent Flex Dollars roll over to subsequent semesters. Additional Flex Dollars can be added and charged to your Pounce account at: <https://www.augusta.edu/auxiliary/mealplan.php> Or charged to a credit/debit card at: [idx.transactcampus.com/accounts/augusta-edu/augusta-id-card/login-options?returnUrl=%2Faugusta-edu%2Faugusta-id-card%2Fhome](https://idx.transactcampus.com/accounts/augusta-edu/augusta-id-card/login-options?returnUrl=%2Faugusta-edu%2Faugusta-id-card%2Fhome)

### 5. Can a parent or guardian add Flex Dollars to a student account? Yes, guests may add funds to a Flex Plan at: <https://idx.transactcampus.com/accounts/augusta-edu/augusta-id-card/guest>

### 6. Where can I use my Meal Plan?

For a full list of locations, menus, nutritional information, and hours of service, please download our EveryDay App or visit the Augusta University Dining page: <https://augusta.sodexomyway.com>

### 7. Do you have an app?

Yes, download our EveryDay App from your favorite App store. The EveryDay app includes hours of operation, menus, nutrition and allergy information, as well as the ability to pre-order meals at some outlets.

### 8. Why are meal plans required for housing students?

Meal times play an important role in building a sense of community at Augusta University and meal plans offer an effective way to budget for meals throughout the entire semester.

### 9. What if I have concerns about meeting special medical or religious dietary requirements?

AU Dining has access to dietitians and can usually meet your special dietary requirements, and our EveryDay app allows users to indicate allergies in their profile so that they can be flagged in menus. However, if you would like to request an exemption from the meal plan requirement you can find instructions on how to do so in the JagCard Terms and Conditions page: <https://www.augusta.edu/jagcard/terms.php>

### 10. Who should I contact if I have questions?

Please send an e-mail to [StudentDining@augusta.edu](mailto:StudentDining@augusta.edu)