Step-by-Step Guide to the Online Performance Management Tool for Managers





2017



Manager Evaluation

To access the Performance Management Tool, log on to Manager Self Service/PeopleSoft at

https://hrp461.augusta.edu/psp/hrp461/?cmd=login&languageCd=ENG&





1. A list of your direct reports will be displayed by name. Select the employee you wish to evaluate.

Current Performance Documents

Listed below are the current performance documents for which you are the Manager.

Documents	s you own				<u>Personalize Find</u>	🗖 🛗 First 🗹 1 of 1 🖸 Last
Employee ID	Employee	Document Type	Begin Date	End Date	Job Title	Status
030798	William Jones	Annual Performance Review	02/13/2017	02/28/2017	Administrative Assistant 3	In Progress

A list of your direct reports will be displayed by name. Select the employee you wish to evaluate.

2. Click Start to begin the Manager Evaluation.



Note: To view a pdf of the employee's self-evaluation. On the Document Details Page, click on view next to the "Review Self Evaluation". Once on the Self-Evaluation, click on the print icon. A new tab will open with the pdf version of the self- evaluation. You are able to shift between the two tabs as you complete the evaluation. **3.** After selecting start, you will be directed to the Manager Evaluation page. On the top of this page there will be the employee data, which consists of the employee's ID, Department Number and Name as well as their years of service.

Performance Document - Annual Performance Review

Manager Evaluation

William Jones, Administrative Assistant 3 Annual Performance Review: 06/01/2016 - 06/30/2016

Author:	Emily Smith	Role:	Manager
Status:	In Progress	Due Date:	10/15/2016
Approval:	Not Required		

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Empl ID:	030798		
Department:	20500012		Administration
Location:	120		Augusta University
Years of Service:	1 Years	5	Months
Rating History			

The Rating History button, supplies the manager with a history of the overall ratings for the employee. Because this is our first year completing ePerformance, the employee will not have an overall rating history.

This Performance Evaluation is meant to promote individual and organizational effectiveness and to encourage ongoing, constructive communication.

The objectives are (1) to assess performance, (2) to ensure that efforts support Augusta University's goals of education, clinical, research, and business growth, operating margin, customer satisfaction, and Augusta University's leadership integration (3) to assist in identifying performance objectives for future accomplishment, (4) to promote individual development, (5) to provide opportunity for dialogue about support needed to advance Augusta University's strategic objectives.

At any time you can save any entries you make on the evaluation by selecting the Save button.

	Save	Available for Review	5	<u>-</u> =	I.	Return to Document Detail
Y r	You my save and r need.	return to complete the evaluation as	many times as y	ou		
T f C t	The Available for inished. Howeve Document Detail" he Documents De	Review button should not be selecte r, if you mistakenly select this button button and then select "cancel". You etail page. Select Action of Edit.	d until you are , click on "Retur ı will be returne	n to d to		



4. Complete Section 1 – Customer Service.





5. Complete Section 2 – Core Standards of Excellence. These standards are pre-populated.

All employees are responsible for demonstrating the Enterprise's core values. Below are listed audionts, patients and and the fieldex these values. At the start of the review cycle, review the expected performance will the employee in each of these categories. Excerces transford of excellence are pre-loaded. The ratings that you are able to choose from are: Exceeds Expectations Inconsistently Meets Needs Immediate Improvement Note: You are able to view the rating that the employee entered a comment, you are able to view the rating that the employee entered here. The employee entered a comment, you are able to only on the self-regulation (bit to copy), click add to comments and have and return. Now the employee have and return. Now the employee somment is visible in your comment. Now are employee comment is visible in your comment, now the employee's comment is visible in your comment. Now the employee's comment is visible in your comment. Now the employee's comment is visible in your comment. Now the employee's comment is visible in your comment. Now the employee's comment is visible in your comment. Now the employee's comment is visible in your comment. Template Content By: Template Content By: Template								
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choose from are:	Rating:		
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6. Click on the calculator below to calculate the average for the Core Standards of Excellence Section.

The ratings that you are able to choose from are: 1. Exceeds Expectations 2. Meets Expectations 3. Inconsistently Meets 4. Needs Immediate Improvement	Inclusivity Description : Reflected in Diversity, Equality, Fairness, Impartiality, and Respect Self-Evaluation 2-Meets Expectations 3.00 1 Rating: Rating: Writing Tools	
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 The ratings that you are able to choose from are: 1. Exceeds Expectations 2. Meets Expectations 3. Inconsistently Meets 4. Needs Immediate Improvement 	 Integrity Description : Reflected in Accountability, Ethical Behavior, Honesty, and Reliability Self-Evaluation 2-Meets Expectations 3.00 Im Rating: Rating: Comments: Writing Tools 	
	Created By: Template 03/20/2017 10:55AM Core Standards of Excellence Summary Self-Evaluation 2-Meets Expectations 3.00 Im Rating: Manager Rating: Image: Display to the second sec	To calculate the suggested rating, select the calculator icon. To override the suggested rating click on override

7. Complete Section 3 – Key Job Responsibilities. The key job responsibility that was entered during the Performance Criteria, rolled over to the manager evaluation.

Section 3 - Key Job Responsibilities

For Classified Staff Employee: This section of the form is designed to make the form "job specific" by listing, in order of importance, key job responsibilities being evaluated. Rate the employee's performance on each essential function of the job using the rating scale described on the instruction sheet.

For Managerial/Professional Employee: In units where goals and objectives have been identified in writing, the employee should be evaluated on those predetermined and predefined goals or objectives. In units where goals and objectives have not been established, the supervisor should identify the major duties and/or responsibilities of the job and evaluate the employee accordingly. In either situation, a performance dimension for all supervisory personnel is commitment to equal employment opportunity and diversity in the workplace. Where predetermined goals and objectives are not used, the employee should be evaluated on projects, job duties and special assignments. Check the appropriate performance level.

If other major responsibilities have been identified that have not been captured in any of the four Goal/Objective/Project/Major Job Duty/Special Assignment's sections listed above, please click the plus sign below and add and rate those responsibilities.

Expand Collapse

View Other Authors

Notice "department" is misspelled. To correct click on the pencil, or if you need to delete this key job responsibility click on

If the employee missed adding a key job responsibility, you are able to add here by selecting "add key job responsibilities"

choose from are:

Improvement

+ Add Key Job Responsibilities

To calculate the suggested rating, select the calculator icon. To override the suggested rating click on override

8. Review Sections 4 – Annual Training/Compliance and 5 - Professional Development. Sections 4 and 5 are completed by the employee but can be edited by the manager by clicking on the pencil.

Section 4 - Annual Training/Compliance

Each employee is required to complete the annual training and compliance awareness requirements annually. Please indicate (Yes) the employee has completed the requirements by selecting the red edit pen to the right and select the correct status. For employees whose hire date is after November 1st of the previous annual training and compliance cycle, training will have been covered by new employee orientation. To confirm completion, please contact HR at HUMANRESOURCES_TRAINING@augusta.edu

Expand	<u>Collapse</u>		
View Other Autho	rs		\frown
🔻 Annual Trainii	ng/Compliance and F	Professional Development inst	
• Status:			
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Section 5 - Professional Development

Identify any training or development activities the employee has completed since his/her last performance appraisal.

Expand (Collapse		
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Advanced Exel T	raining		
Status: Comple	ete		LÎ
Comments:			K
Writing Tools			
			
Created By:	William Jones	You are now ready to enter comments to	
		describe the employee's professional	
Add Professi	onal Development	development class taken during the	
		evaluation period. There are no character	
		limitations.	

If the employee missed adding a professional development, you are able to add it here, but clicking on "add professional development"

9. Complete Section 6 – Performance Factors. The performance factors are pre-populated.

	In this section, the performance factors tend to reinforce the key job responsibilities identified in Section 3. Select the rating from the dropdown box that best identifies the employee's job performance and make comments as appropriate. The supervisor's written comments can be the most important part of this appraisal section. Please indicate specific areas of improvement needed in the comment section if the performance factor is rated "Needs Immediate Improvement". If the employee is classified staff, please complete the following performance factors in entirety. If the employee falls in the Managerial/Professional category, please complete the Managerial/Professional Staff Section below.					
	Expand C	Collapse				
	View Other Authors					
	Job Knowledge	what extent does the employee u	inderstand the job duties and			
The ratings that you are able to choose	responsibilities?	vitat extent does the employee o	inderstand the job duties and			
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 Meets Expectations Inconsistently Meets Needs Immediate Improvement 	Comments: Writing Tools			×		
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	▼ Quality of Work					
	Description : To what extent do accuracy, neatnes	es the employee's work meet th ss and thoroughness?	e required quality standards, i.e.,			
The ratings that you are able to choose	Rating:	2-meets Expectations	3.00 -			
from are:	Rating:	~				
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	Productivity			
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The rations that you are able to	Created By: ▼ Recordkeeping a Description : To v	Template 0 and/or Documentation what extent does the employe	3/20/2017 10:55AM ee adequately prepare and maintain	
choose from are:	Self-Evaluation Rating:	2-Meets Expectations	3.00 The state of	
 Exceeds Expectations Meets Expectations Inconsistently Meets Needs Immediate Improvement 	Rating: Comments: Writing Tools			¥
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	▼ Reliability	
The ratings that you are able to choose from are: 1. Exceeds Expectations 2. Meets Expectations 3. Inconsistently Meets 4. Needs Immediate Improvement	Description : To what extent does the employee perform work consistently without close supervision or assistance? Self-Evaluation 2-Meets Expectations 3.00 The Rating: Rating: Rating: Comments: Writing Tools	
The ratings that you are able to choose from are: 1. Exceeds Expectations 2. Meets Expectations 3. Inconsistently Meets	Created By: Template 03/20/2017 10:55AM Adaptability Description : To what extent does the employee readily adapt to new situations and changes in routines, work load and work assignments? Self-Evaluation 2-Meets Expectations 3.00 Im Rating: Immediate Immediate Rating: Immediate Immediate	
4. Needs Immediate Improvement	Created By: Template 03/20/2017 10:55AM	×

	Initiative			
 The ratings that you are able to choose from are: 1. Exceeds Expectations 2. Meets Expectations 3. Inconsistently Meets 4. Needs Immediate Improvement 	Description : To v procedures; or oth related to the job, Self-Evaluation Rating: Rating: Comments: <u>Writing Tools</u>	what extent does the err herwise demonstrate a and take appropriate a 2-Meets Expectations	ployee present new ideas; improve n awareness of clerical or technical changes ction without instruction or urging? 3.00 The The State Sta	¥
The ratings that you are able to	Created By: Created By: Creat	Template what extent does the em ss, early departures, abs 2-Meets Expectations	03/20/2017 10:55AM ployee maintain satisfactory attendance in sences, and working assigned schedule?	
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10. After rating all performance factors, click on the calculator below to calculate the average for this section.

The ratings that you are able to choose from are: 1. Exceeds Expectations 2. Meets Expectations 3. Inconsistently Meets 4. Needs Immediate Improvement		 Relationships with Description : To ware relationships whether etc.) and promote Self-Evaluation Rating: Rating: 	ith Others what extent does the emp en dealing with others (su the effectiveness of othe 2-Meets Expectations	oloyee establish effect upervisors, co-worker er employees? 3.00 The Stable Stable Sta	tive working rs, patients, the public,		
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		Performance Factor Self-Evaluation Rating: Manager Rating:	ors Summary 2-Meets Expectations	3.00	Override	To calculate the suggested rating, se calculator icon. To override the sug rating click on override	elect th

11. Complete Section 7 – Manager/Professional Staff Only (If applicable). *This section is for Managers and Exempt level staff only*. The questions are pre-populated.

	Section 7 - Managerial/Professional Staff Only	
	Expand Collapse	
	View Other Authors	
	Planning and Analytical Ability	
The ratings that you are able to choose from are: 1. Exceeds Expectations	Description : To what extent does the employee demonstrate the skills to analyze, solve problems, and prioritize? Self-Evaluation 2-Meets Expectations 3.00 Rating: Image: Compare the skills to analyze, solve problems, and prioritize?	
 Meets Expectations Inconsistently Meets Needs Immediate Improvement 	Comments: Writing Tools	
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	Description : To what extent does the employee effectively work well with and through others to complete assignments in a timely and productive manner demonstrating a commitment to customer service?	
The ratings that you are able to choose from are:	Rating:	
	Rating:	
 Exceeds Expectations Meets Expectations Inconsistently Meets Needs Immediate Improvement 	Comments: Writing Tools	<u> </u>
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	Mentoring	of Others - Section A			
The ratings that you are able to choose from are: 1. Exceeds Expectations 2. Meets Expectations 3. Inconsistently Meets 4. Needs Immediate Improvement	Description more effect developme Self-Evalua Rating: Rating: Comment Writing To	n : To what extent does the in work assignments of the interval of the interva	he employee gui s and better prep ations	de/encourage others to b ared for future profession 3.00 The B	ecome al
The ratings that you are able to choose from are: 1. Exceeds Expectations 2. Meets Expectations 3. Inconsistently Meets 4. Needs Immediate Improvement	Created By: Mentoring Description To what exit work in sup developme when need Self-Evalue Rating: Rating: Comment Writing To	Template of Others - Section B n : tent does the employee of port of the university/coll nt of an Employee Devel ed? ation 2-Meets Expecta s: ols	03/20/20 effectively evalua lege/division's st lopment Plan or ations	17 10:55AM te others, ensuring produ rategic plan, including the Performance Improvemen 3.00 The E	ictive e nt Plan
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12. After rating all of section 7, click on the calculator below to calculate the average.

	Communication	n Skills			
The ratings that you are able to choose from are: 1. Exceeds Expectations 2. Meets Expectations 3. Inconsistently Meets 4. Needs Immediate Improvement	Description : To orally and in wri conferences, se Self-Evaluation Rating: Rating: Comments: Writing Tools	> what extent can the em ting including correspon eminars, workshops, etc 2-Meets Expectation	Inployee effectively express himself/heindence, reports, and presentations at c., as required by the job? IS 3.00 The sector of	erself t	
	Created By: Managerial/Prof Self-Evaluation Pating:	Template essional Staff Only Sun 2-Meets Expectations	03/20/2017 10:55AM nmary 3.00 The second sec		
	Manager Rating	:	Override	calculator ico rati	n. To override the sing of the

13. Complete Section 8 – Future Training/Development and Goals and Objectives (If applicable). If the employee entered information here, click on view other authors. If you approve of what was enter, click on "Add Future Training/Development and Goals and Objectives.

Section 8 - Future Training/Development and Goals/Objectives	
This section will be used to identify areas in which job performance has been signification are a section will be last year. Select the plus sign below to add additional comments.	antly above
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Add Eutore Training/Development and Goals/Objectives	Click here to add

Performance Document - Annual Performance Review

Add Future Training/Development and Goals/Objectives

		 rud the the did description of training of
*Title:		 goal here. Note: There is a 50 character
Long Description:		 limit in the title bar. Click on "Update" to
Long Dooonphon		continue.
Update		
Return to Update Future Tra	ining/Development and Goals/Objectives Criteria	

Add the title and description of training or

training/development and

To view future

goals/objectives entered by the employee, click on view other authors. If you agree with what was entered, click to add the Future Training/Development and Goals/Objectives.

14. Review Section 9 – Annual Health Screening Requirement.

Section 9 - Annual Health Screening Requirement

NOTE to Manager: If the employee you are evaluating works in the hospital, an annual health screening is required pursuant to hospital policy. Please schedule this screening with Employee Health in accordance with the appraisal deadline.

NOTE to Employee: If you work in the hospital, an annual health screening is required and your manager will be scheduling this screening before the end of the appraisal period.

Please indicate the date of the Date of Employee's Annual Health Screening below.

Please Note: Performance appraisal cycle runs from March 1 - April 30 annually and are due to Human Resources (HS 1146) by May 15 of each year. Please schedule health screenings in a timely manner in order to meet this deadline.

Expand	<u>Collapse</u>			
View Other Autho	rs			
Annual Health	Screening Requiremen	nt		
• Status:				 As the manager, you have the ability to edit the status of the Annual Health Screening Requirement if needed.
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15. Complete Section 10 – Overall Rating. Click on the calculator to calculate the overall rating of the evaluation.

Section 10 - Overall	Rating		
View Other Authors			
Overall Rating Summary			
Self-Evaluation Rating:	2-Meets Expectations	3.00	
1-Exceeds Expectations Manager Rating:	2-Meets Expectations 3-Inconsistently	Meets 4-Needs Immediate Improvement	To calculate the suggested rating, select th calculator icon. To override the suggested rating click on override
Section 11 - Manage View Other Authors	r Comments		
Comments:		w and the second se	
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wining roots		Your con evalua	nments about the overall tions are entered here.

16. If you are complete and would like to make the evaluation available for the employee to review, click on "Available for Review".

Performance Document - Annual Performance Review

Available for Review

You have chosen to allow the employee to view this evaluation. To confirm that that the employee can view evaluation, select the OK button.

The overall rating you have assigned to this document is 2-Meets Expectations.

17. The next step would be for you to set up a meeting with your employee to discuss the evaluation(s). Once the meeting has been held, return to the document details page by logging back into manager self service and clicking on the appropriate evaluation. Click on Mark Review Conducted.

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fully made y	you	r evaluation avail	able for the e	mploye	e's r	eview.	
ent Details							
William Jo Annual Pe 2016 Stafi	William JonesJAnnual Performance ReviewP2016 Staff Eval W/ Crit & SED		Job Title: Period: Document ID:		Administrative Assistant 3 03/01/2016 - 03/31/2016 434		
Emily Sm	Iun		status.		Avai	Table for Review	
		Status	Due Date	Action		Next Action	
	~	Completed	05/30/2016	View			
n	~	Completed	06/16/2016	<u>View</u>	/		
aluation	•	Available for Review	07/16/2016	View		Mark Review Conducted	
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Performance Document - Annual Performance Review Review Conducted You have chosen to confirm that the performance review was conducted, select the OK button.	N cted for this	s docur	ment. T	0

18. Once you click OK, your employee will receive an email. The employee will have to log in to self service and acknowledge the review was conducted. This step serves as the employee signature.

Performance Docume	ent Details	a tr	ie review neid to	or your evalua	uon.		
Employee: Document Type: Template: Manager:	William Jones Annual Performance Review 2016 Staff Eval W/ Crit & SE Emily Smith		Job Title: Period: Document ID: Status:		Administrative Assistant 3 03/01/2016 - 03/31/2016 434 Review Held		
Document Progress							
Step			Status	Due Date	Action		Next Action
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Review Self Evaluation	ı	1	Completed	06/16/2016	View		
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e, if your ses to sign ation.

Return to Select Documents

19. If your employee refuses to sign the evaluation, the manager can do so by clicking on acknowledge and selecting the appropriate reason below.

The status of this evaluation is Review Held. In this status, you may enter comments in the Manager Comments section, if applicable.

At any time you can save any entries you make on the evaluation using the Save for Later button.

If you need to acknowledge the evaluation for the employee, select the Acknowledge button and select a reason why you are acknowledging the evaluation for the employee.

Performance Document - Annual Performance Review

Acknowledge Evaluation for Employee

You have chosen to acknowledge the performance evaluation for the employee.

Manager Override

Employee Refused

To confirm that you would like to acknowledge the performance evaluation, select the OK button.

20. After the employee acknowledges the review has been held, the manager will receive an email to complete the evaluation process.

Current Performance Documents

Document Details

William Jones, Administrative Assistant 3 Annual Performance Review: 03/01/2016 - 03/31/2016

Performance Document Details							
Employee: Document Type: Template: Manager:	William Jon Annual Peri 2016 Staff E Emily Smith	nes for Eva h	s mance Review al W/ Crit & SE	Jol Per Do Sta	o Title: riod: cument ID: atus:	Administ 03/01/20 434 Acknowle	rative Assistant 3 16 - 03/31/2016 edged
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Review Self Evaluation	n 🗸	/	Completed		06/16/2016	<u>View</u>	
Complete Manager Ev	aluation	D	Acknowledged		07/16/2016	<u>View</u>	Complete

Return to Select Documents

The status of this evaluation is **Acknowledged**. In this status, you may enter comments in the Manager Comments section, if applicable.

At any time you can save any entries you make on the evaluation by selecting the Save button.

If approval is required and you are ready to submit the evaluation for approval, select the Submit for Approval button to route the document through the appropriate approval process. If approval is not required then select the Complete button.

Save	Complete	5	·=	Return to Document Detail

21. You will be taken to two more screens to confirm the evaluation is complete. Once you click on "Complete" and "OK" the evaluation is concluded.

Performance Document - Annual Performance Review

Complete Document Confirmation

The performance evaluation is finalized and marked as "Complete".

